

# Kumara Vine

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Social Services Waikato

Nga whakaritenga mahi

Toko i te Ora ki Waikato

Phone: 07 838 1583

[www.socialserviceswaikato.org.nz](http://www.socialserviceswaikato.org.nz)

## Kaumatua Korero

He mihi aroha

"E hinga ana he Toa

E ara mai ana he Toa"

"As one warrior leaves

Another will rise up in his place"

Ka nui te mihi atu ki a Sonny Wilson.

Farewell Sonny

Sonny has come to the end of his Trusteeship with Social Services Waikato. We thank him for his work on the board and wish him well.

## Tikanga session The use of Whakatauki

Many of us use whakatauki, or proverbial sayings such as the one above, in our writing or our korero. One can find a whakatauki to suit almost every situation. Some are very old, having been handed down through the generations. Some are more modern, developed as a consequence of a particular event or occasion. Whakatauki are often used when recognising outstanding feats and great deeds performed by individuals. Whakatauki is a way of creating wise proverbs from significant events that can then be applied to other areas of life.

Whakatauki are considered to be words or reflections of wisdom. The Maori word for wisdom is whakaaronui. Separated out whakaaro means thoughts (common to all of us) and nui means greater or larger (common to a few).

Thus whakaaronui translates to significant or greater thoughts.

Kati, hei konei ra,

Buddy Te Whare



## KiwiSaver, gold mine or mine field?

KiwiSaver, the government's plan to encourage people to save for their retirement, has been around for some time. However, the government's announcement in its latest budget of a new set of incentives, including tax credits and compulsory employer contributions, aimed at getting more people to join up, has sparked a new round of debate.

Certainly on the face of it, KiwiSaver offers some very positive rewards for those who decide to invest. Employees can decide whether they will save 4 or 8 per cent of their gross wages or salary, and employers will have to make contributions as well, starting at 1 per cent of an employee's earnings this year, then rising at 1 per cent each year to a maximum of 4 per cent in 2010.

The government will contribute too – \$1000 up front for each new account, \$40 towards account fees each year, and up to \$20 a week in tax credits, which will be added to the account. There are also financial incentives, after a few years, for first time home buyers, and the ability to divert some of your contribution towards your mortgage repayments without losing the government's contribution.

But not everyone is happy about KiwiSaver, in particular some opposition parties and employers claim that the compulsory employer contribution has been sprung on them, without adequate consultation. The fear is that KiwiSaver will become a political football, with future governments undermining or even scrapping it.

Also of concern, is the scheme's affordability. Even Helen Clark has admitted that not everyone will be able to afford KiwiSaver, although she sees this as "no reason not to offer the scheme to those who could". But as Michael Littlewood, co-director of the University of Auckland's Retirement Policy and Research Centre says, tax breaks are inherently inequitable, favouring the rich at the expense of the poor.



The effect of the compulsory employer contributions is causing particular concern for the not-for-profit sector. With a large proportion of small, charitable and under-funded organisations, how is the sector to afford this sudden new cost? In the first years the effect of compulsory contributions will be offset by a tax break by the government, but as the rate of compulsory contribution rises to 4 per cent in 2010, employers may begin to feel the pinch.

Christchurch Small Business Enterprise Manager and Unitec lecturer Lindsay Jeffs thinks the answer lies in a KiwiSaver-registered superannuation fund specifically for people working in the not-for-profit sector. Jeffs has been touring the country talking to sector representatives about the Community Super concept, where funds are wholly owned and controlled by members. Such schemes he says have a history of outperforming mainstream superannuation funds and will "help the not-for-profit sector reduce its dependency upon government and philanthropic funding". It also enables members to ensure that their funds are invested in socially and ethically responsible ways.

It's a difficult area, which to a certain extent, won't grow any clearer until KiwiSaver has been up and running for some time. In the meantime, staying informed is the best option: we suggest the Inland Revenue's website [www.ird.govt.nz](http://www.ird.govt.nz) and Retirement Commission's [www.sorted.org.nz](http://www.sorted.org.nz), as good starting points.

## Community Sector Taskforce

Six regional representatives, three each from the Tangata Whenua and Tangata Tiriti groups will be attending the National Community Sector Taskforce Hui in Wellington, June 20 and 21 2007.

They will be representing Waikato in discussions about better relationships between government and the tangata whenua community and voluntary sector.

## CE's greeting



Kei te mihi atu ki a koutou, greetings.

The end of the financial year is a good time to be looking at the challenges we have faced during the year and the achievements we've had. I believe the

challenges make us stop and think – why did that happen? What else could we have done to make it easier or more successful? Are these the challenges we will always face or are we taking the steps that will lead to successful outcomes?

To have faced a challenge and made it an achievement is immensely satisfying. It is worth celebrating and in our sector we sometimes need to be reminded to take the time out of our busy lives to do that - for ourselves and for others.

On 7th May a group of people celebrated the achievements that have come from grants that the McKenzie family trusts and their personal philanthropy have made. Sir Roy McKenzie, son of JR McKenzie (Trust), is in failing health and a symposium was organised this month so that Roy could attend.

People spoke about how the grants received from the McKenzie family and their trusts have allowed our communities to move forward and develop services that benefit us all. Services as varied as Women's Refuge and Maori Women's Refuge, Outward Bound, the hospice movement, Birthright, treatment for children with disabilities, services for the deaf, the Roy McKenzie Centre at Victoria University for the study of families, music therapy, educational research and a variety of scholarships.

The booklet that has been published is called "Shaping the future" and it's a reminder that the work we are doing is all about shaping our own future, the future of our communities and the future of Aotearoa/New Zealand.

Jenny Gill of ASB Trusts quoted one of Sir Roy's favourite quotations, from Winston Churchill: "We make a living by what we get; we make a life by what we give".

Let's celebrate our challenges and our achievements and make them the stepping stones for the future.

Hei whakaata i nga ao rua  
Kia maia ai te ao katoa  
Era aku iwi  
Putanga noa i nga hau e wha

## Youth Business

Maraea, our esteemed Youth Advisor, has left us for a time to await and eventually enjoy the appearance of her new baby. We all wish her well and are eagerly looking forward to the arrival of SSW's latest family member.

Maraea is intending to return to work, on a part time basis in September. In the meantime, if you have any queries that we can help you with please don't hesitate to contact us.

For more specific youth related areas the Hamilton City Council has a youth development advisor. His contact details are Mahuru Robinson 07 838 6735.



Whai Marama Youth Connex can be contacted at 0800 696 884.

**Stop press! Maraean had a boy on Saturday, 26 May, 2007.**

## Community Forum

Martin Gallagher's office together with the Prime Ministers office organised a Hamilton Community Forum. It was held on the 4th of May at the Methodist Centre

and attended by a wide range of people from the community sector. Social Services Waikato were asked to be independent facilitators for the day.



Anne presenting to the plenary.



SSW CE Andrea Goble, Chelsea Foley (youth rep. Martin Gallagher's office), MP Martin Gallagher and Prime Minister Helen Clarke.

## Maori Networks

### Networking:

Community relationships and partnerships are those that encourage and foster shared participation, joint decision making and group cohesion. The formation of network groups reflects leadership, social responsibility and positive action. Within the community context, collaborative relationships will enhance the degree of openness and engagement, as well as developing capacity and processes which will maximise the outcomes for the whaanau that we work to support.

### The benefits are:

To strengthen the Maori community sector by:

- Relationship building
- Exploring resource requirements
- Information sharing
- Being a collective voice
- Establishing commonality of purpose
- Developing capacity

### The networks are as follows:

- Maori Disability Network
- Maori Nurses Network
- Maori Social Workers Network
- Maori Interagency Network
- Maori Governance Network
- Tamariki Ora Network

For further information please call or email Sandy for times, dates and venues.

Email: [spokaia@com-trust.org.nz](mailto:spokaia@com-trust.org.nz)  
Ph: 8381583 or 021 382 661



## Putting values into practice.

Being an organisation with values is a bit of a buzzword at the moment and seems particularly relevant for those of us working in the not-for-profit sector. But what exactly are organisational values, and how can you put them to best use?

### Knowing your values

Our personal values are the concepts that express what is important to us: in essence, they are our preferences and the priorities that we afford them.

An organisation's values are essentially the same. They are its guiding principles, the expression of what it stands for and how it conducts itself.

Typically organisational values focus on service, quality, people, ways and areas of working. One of the most important things to remember about values is that they are shaped by the individual values and beliefs of its members.

This means that there is no point in developing a set of values for your organisation in a vacuum. If the values you choose do not align with those of your staff and stakeholders then they will never be more than words on the page. On the other hand,

if staff support the values you elect for your organisation, then they are more likely to model them in their work practice on a day-to-day basis.

### Benefiting from values

The benefits of making your organisation a value-based workplace are many and varied. Identifying and aligning values can be particularly useful for organisations having difficulty with productivity, staff satisfaction and retention, or gaining stakeholder buy-in for their work.

Professionals working in the values field also claim that introducing values in the workplace can reduce stress, increase morale and productivity, enhance engagement, increase respect, tolerance and understanding, attract and retain talent.

Practical areas where values help are as a foundation for setting strategy, clarifying objectives and establishing priorities. An organisation that clearly knows what is important to it will find it easier to determine what it should be doing, how and when.

### Values pitfalls

There are several common pitfalls that can prevent values coming to life. Lack of alignment of values with personal values is one of them.



At a basic level, having too many values can diminish your efforts to put them into practice. It is also important that values are well-articulated and explicit. Values that are not well or accurately expressed are easily undermined.

Once you have your values the most important thing is to ensure that you give life to them each day. Values should inform and guide everything that the organisation does. They must be embedded at all levels and should be constantly referred back to and refreshed.

### Taking values further

If you would like to know more about values there are several great resources that can help. Social Services Waikato has a list of books that we have read and recommend – contact us for the titles. Alternatively, you may like to look on the web – [www.valuesatwork.org.nz](http://www.valuesatwork.org.nz) is a good starting point.

## Values in action: an example

Social Services Waikato has identified 14 core values that provide the framework for the way we work. These values are not just words on paper. Instead, they are living, breathing statements about what we believe, and we use them to guide our practice, both within the organisation and in the community, taking pains to implement them in clear and concrete ways.

Social justice, passion, joy and celebration, manaakitanga, collaboration and professionalism are just some of the values we hold dear. The importance of Te Tiriti of Waitangi is another and provides a good example of how this value is made meaningful within our work. Some of the ways are listed below.

- Social Service's Waikato recognises and acknowledges Maori as tangata whenua of Aotearoa.
- We have a kaumatua present and actively involved in all levels of our practice.
- Tikanga is allocated time, and practised, at staff meetings.
- Staff meetings are opened with karakia and waiata.
- Our pamphlets have te reo Maori and whakatauki on them.
- Staff use te reo Maori on a day-to-day basis.
- Maori are represented in the organisation's governance body.
- Maori staff are employed, including one member in a te kaiwhakarite position to work with tangata whenua organisations.
- Maori have the opportunity to enter management roles.
- Policies are developed with direct input from Maori and local iwi groups.
- Our recruitment and selection process has a component on the Treaty in it to ensure we get staff with the right fit.
- Staff have an opportunity to do Treaty training.



Social Services Waikato staff make a conscious effort to put the organisation's core values, such as collaboration, empowerment, and being positive and focusing on strengths, into practice in everything they do.

# Scholarships support community-minded students.

Social Services Waikato has awarded 41 scholarships this year, to support students who are working or volunteering in social service organisations.

To be eligible for one of these scholarships, which are awarded annually, applicants must:

- Be a New Zealand citizen or permanent resident
- Be employed or volunteer for a social service organisation in the greater Waikato region
- Be studying for a tertiary qualification that will contribute to their social service work
- Have shown commitment to a social service organisation that supports their application
- Have leadership qualities

Sally was involved in this year's selection process and says, "I really enjoy this part of my job. It's great to read these people's stories and to be able to support them in such a positive way."

## 2007 Social Services Waikato scholarship recipients

<b>Kim Atutahi</b> , Te Kuiti Community House	<b>Shannon Kelly</b> , Whai Marama Youth Connex
<b>Emily Bartlett</b> , Rostrevor House	<b>Heather Kemp</b> , Lifeline Waikato
<b>Lynne Benefield</b> , Ngato Maniapoto Marae Pact Trust	<b>Rosemary Leggett</b> , Salvation Army
<b>Tammy Chan</b> , Rainbow Chinese Community Centre Charitable Trust	<b>Linda Lichtwark</b> , Catholic Family Support Services
<b>Patricia Cherrington</b> , Epworth Camp	<b>Edwina Marshall</b> , Parentline
<b>Christine Conway</b> , Volunteer	<b>Alice Morris</b> , Overdale Community Centre
<b>Diane Cooper</b> , Raglan Community House	<b>Rochelle O'Neill</b> , Gateway Christian Centre
<b>Fleur Crarer</b> , Progress to Health	<b>Karren O'Reilly</b> , Salvation Army
<b>Nicki De Reus</b> , Cambridge Community Network Trust	<b>Anne Ramsay</b> , Ngaruawahia Community House
<b>Benjamin Eadie</b> , Pathways	<b>Sharon Roil</b> , Catholic Family Support Services
<b>James Evans-Mcleod</b> , Community Living Trust	<b>Barbara Schon</b> , CCS
<b>Rhian Geenty</b> , Autism NZ	<b>Patricia Shelford</b> , Salvation Army
<b>Karen Gillum</b> , Lifestyle Trust	<b>John Smith</b> , Life Style Trust
<b>Diane Gordon</b> , CYFS	<b>Maureen Stewart</b> , Pathways
<b>Cassandra Hendry</b> , Gracelands	<b>Nicola Stone</b> , Tokoroa Women's Support Centre and Refuge
<b>Greg Hewin</b> , Lifestyle Trust	<b>Brent Tong</b> , Salvation Army Bridge Haven
<b>Shane Howell</b> , NEWS Trust	<b>Shirley- Anne Turner</b> , Maniapoto Marae Pact Trust
<b>Peter Humphreys</b> , Parent to Parent	<b>Sheryll Waters</b> , Stroke Foundation
<b>Nan Jensen</b> , McKenzie Centre	<b>Kim White</b> , Victim Support
	<b>Shirley Willison</b> , North King Country Family Support
	<b>Nadine Wishnowsky</b> , CILT
	<b>Anne Zealand</b> , CILT

## Tindall Foundation grants 2007

Social Services Waikato is a fund manager for the Tindall Foundation in the Waikato. Each year, grants are made to not-for-profit social service organisations to support a range of services and programmes around the Waikato region. This year's grant recipients are listed below.

<b>Age Concern, Hamilton</b>
Ongoing fieldworker expenses
<b>Birthright, Waikato</b>
Ongoing provision of support for single parent families
<b>Cambridge Life Skills, Cambridge</b>
Child counselling service
<b>CAPS Hauraki, Hauraki</b>
Parenting programmes
<b>Colville Social Services, Coromandel</b>
Extending current services
<b>Coromandel Independent Living Trust, Coromandel</b>
Administration Support
<b>Enderley Park, Hamilton</b>
Ongoing programmes
<b>HAIP (Hamilton Abuse Intervention Trust), Waikato</b>
Youth intervention programme
<b>Hamilton Budget Advisory, Hamilton</b>
Budgeting support
<b>Hamilton Combined Christian Foodbank, Hamilton</b>
Combined foodbank costs
<b>Lifeline, Waikato</b>
Towards administration costs

<b>Link House, Waikato</b>
Towards administration costs
<b>Matamata Community Resource Trust, Matamata</b>
Towards administration costs
<b>McKenzie Centre, Waikato</b>
Parenting Workshops
<b>Morrinsville Community House, Morrinsville</b>
Towards administration costs
<b>Ngaruawahia Community House, Ngaruawahia</b>
Towards administration costs
<b>North King Country Family Support, Otorohanga</b>
Rural lifeskills and parenting programmes
<b>Paeroa Community Support Trust</b>
(Friday Night Friend-zy), Paeroa
Weekly rural youth programme
<b>Parent to Parent, Waikato</b>
Parent support programmes
<b>Putaruru Community Budget Service, Putaruru</b>
Budgeting service
<b>Surfside Christian Life Centre, Raglan</b>
Youth programme
<b>Taiohi Toa Trust, Hamilton</b>
Youth (big brother/sister) programme
<b>Te Whare Iwi Whangamata, Whangamata</b>
Parenting programmes
<b>Te Whanau Putahi, Hamilton</b>
Adult Literacy Programme
<b>Tokoroa Budget Advisory, Tokoroa</b>
Budget advisory service
<b>Tokoroa Senior Citizens, Tokoroa</b>
Support centre for older community members
<b>Volunteering Waikato, Waikato</b>
Towards salary costs

<b>Waihi Community Resource Centre, Waihi</b>
Towards administration costs
<b>Waikato Institute for Leisure and Sport</b>
("WYLD" Waikato Young Leaders Day), Waikato
Young Leaders Programme
<b>Waikato Youth Workers Collective, Waikato</b>
Towards administration costs
<b>Whitianga Community Services Trust,</b>
<b>Whitianga</b> Supporting ongoing programmes



## Wilss WYLD

Wilss Waikato Young Leaders Day programme was one of this years successful Tindall funding recipients.

325 students from around the Waikato attended this action packed leadership day. The highlights were the range of keynote and guest role model speakers and the fast paced workshop sessions. The young people involved were inspired and motivated by the stories of toughing it out, setting achievable goals, dealing with different pressures, coping with change and developing personal motivation.



# Acknowledging our Funders

## The Tindall Foundation

The Tindalls are a very private family but they are among an elite few who are prepared to put their wealth back into supporting, strengthening and enhancing our New Zealand communities. They have been called true patriots in recognition of this.

The Tindall Foundation was established by Stephen and Margaret Tindall in 1995 with the primary aim of helping New Zealanders reach their full potential. Their vision is to support initiatives which are aimed at improving the lives of all New Zealanders from a social, economic and environmental perspective.

Over the years the Foundation's funding focus has gradually evolved into five programme areas. These are:

- Supporting Families and Social Services - partnering with communities to collaborate with service providers and other funders on positive projects and processes that seek to avoid problems by enhancing and mobilising each community's own resources
- Encouraging Enterprise and Employment - promoting an entrepreneurial and innovative culture in New Zealand that helps to provide people with meaningful work through employment and sustainable business
- Caring for our Environment and Preserving Biodiversity - helping agencies and communities to develop projects to introduce processes and products that protect, restore and enhance the environment and lead to sustainability

• Strengthening the Third Sector - enhancing community and voluntary organisations in New Zealand by supporting research, education, capacity building and promotion of best practice

• Promoting Generosity and Giving - encouraging generosity and giving to become part of the fabric of New Zealand society through awareness and support for national and local organisations and initiatives

The guiding philosophy behind the work of the Foundation is to offer a 'hand-up' not a 'hand-out'.

The Tindall Foundation employs a unique method of disseminating funding within New Zealand. They recognised that in each area there were agencies that had established networks and embedded understanding of community and development issues in their area, which would allow them to distribute funds in a fair and equitable manner.

The concept of Funding Managers grew from this. The Tindall Foundation Funding Managers are regarded as 'partners in philanthropy' and disseminate a significant portion of the Foundation's donations directly to their local communities.

Social Services Waikato is proud to be a Tindall Foundation Regional Funding Manager for the Waikato area since 2003.

Information has been taken from the History, Philosophy and Aims of the Foundation section on The Tindall Foundation website [www.tindall.org.nz](http://www.tindall.org.nz) and 2006 Annual Report

# A profile of one of our community organisations

## Hamilton Budgeting Advisory Trust

The Hamilton Budgeting Advisory Trust is a non-profit organisation specialising in providing free budget advice (with ongoing consultancy), budgeting education and the management of Summary Instalment Orders (SIOs). The main objects of the Hamilton Budgeting Advisory Trust are to assist, advise and educate clients in the process of household budgeting. Individual programmes are offered, along with the delivery of educational seminars, with the outcome that clients attain budgeting skills that can be exercised independently.

As with most budgeting services, it was initially staffed with a part time manager, some staff and numerous volunteers. It now has a full time manager, several paid staff and some volunteers. There has been a shift away from relying on volunteers to stabilise the service with paid staff. This has necessitated greater funding requirements but has allowed the service to retain experienced and skilled personnel. With the easy availability of credit in recent years, there is an increasing trend where clients present with very complex debt situations making it imperative that staff are up to date and familiar with regulations, laws and well versed in strategies to assist clients and communicate with creditors.

The budget advice service is free, a fact often commented on by clients who wonder how we can continue to operate in today's economic climate without charging a fee for this service. It is only with the continued support from MSD (60% of our total funding)

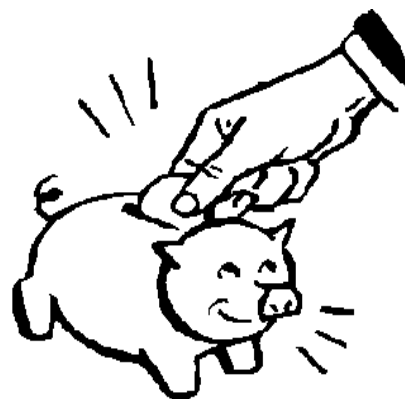
and philanthropic trusts and donors that we are able to function. We are fortunate to have an accessible central office located upstairs in the Credit Union building in Victoria Street, which we sub-lease from them for a reasonable cost.

We are affiliated to the New Zealand Federation of Family Budgeting Services, which is a national umbrella organisation that provides resources, policies and procedures, rules and guidelines to operate. We are required to fulfill their criteria for annual re-affiliation, which keeps us up to date professionally. One of their other main purposes is to lobby government and other organisations for change.



Dame Sylvia Cartwright was involved in the formation of the Hamilton Budgeting Advisory Trust in 1991.

Although a lot of clients are beneficiaries and on low incomes, anyone can make an appointment to discuss how they can plan, set goals and achieve them. Some clients earn a reasonable income, but have never honed their skills to manage it wisely. We encourage people to come and see us before they commit to making a purchase, however large, to see how it impacts on their budget and if it will be sustainable in the future. Often it is the added costs, interest, add ons and penalties that were not obvious at the time of purchase



that impact on the budget.

We also offer education programmes or seminars and work with any service, organisation or business to develop a course to suit their needs. We have recently held a series of seminars for social services personnel to assist them to identify money issues when working with their clients.

See page 7 for details of the latest education programme



NEW ZEALAND FEDERATION OF  
FAMILY BUDGETING SERVICES (INC.)  
TE RÖPÜ PENAPENA PŪTEA  
WHĀNAU O AOTEAROA

The Hamilton Budgeting Advisory Trust is a member of the New Zealand Federation of Family Budgeting Services (Inc)

Anyone can make an appointment to see us. Our hours are Monday to Friday 9.00am-4.30pm. If you would like further information please do not hesitate to call us on 07 838 1339.

### Interested in being involved in a community organisation that assists people to manage their money?

Hamilton Budgeting Advisory Trust is looking for more Board Members. Previous experience is not essential but an understanding of community sector would be beneficial. The Hamilton Budgeting Advisory Trust became a Charitable Trust in 1991 and the main objects of its Deed of

Trust are to assist, advise and educate clients in the process of household budgeting. Individual programmes are offered, along with the delivery of educational seminars, with the outcome that clients attain budgeting skills that can be exercised independently. The Trust is in a healthy position

and is run by a manager and governed by a current Board of five members. The minimum commitment is to a monthly meeting every second Wednesday of the month from 12.00pm. Please contact Clare Mataira, Manager, phone 838 1339 for further information if you are interested.



## Websites for you

Sandy has sourced some very useful sites for you:

**www.managementhelp.org**

Governance & Management:  
Law related information

**www.workandincome.govt.nz**

Risk management template: Work  
and Income Consulting

**www.keepingitlegal.net.nz**

Legal info for non-profit orgs: Office  
of the Community & Voluntary  
Sector

**www.lawaccess.lsa.govt.nz**

Law related information

**www.tpk.govt.nz**

Governance: Te Puni Kokiri

**www.community.net.nz**

Governance / operational info:  
Community Net Aotearoa

**www.sparc.org.nz**

9 steps to effective governance:  
SPARC

### HAMILTON BUDGETING ADVISORY TRUST

## Education Programme

Topics

- Managing Money
- Savings & Banking
- Budgeting
- Goal Setting
- Financial Planning
- Debt Control
- Avoiding rip-offs
- Getting Ahead

*Empowering through Education*



HAMILTON BUDGETING  
ADVISORY TRUST

**Credit Union Building**  
800 Victoria Street  
HAMILTON  
PO Box 524.

Phone: 07 838 1339  
Cell: 027 519 8767  
Fax: 07- 838 2014  
E-mail:  
budgadv1@xtra.co.nz

*Advice and Education*

**Hamilton Budgeting Advisory Trust**

Offers a unique array of education programmes and courses designed to meet the needs of all participants from novice to experienced money managers.

Learn how to get the best out of your income and plan for a comfortable future.

Experienced trainers/ tutors

Call today to discuss how we can assist you.

## Bits & Bytes from our IT advisor

### Windows Vista

The new Microsoft Windows Vista product range has been released to the market but with the excitement came a bit of confusion and some disappointment for existing computer users. It is a bit early to comment too much on this product but I would like to recommend to would be users of Windows Vista that your computer hardware should be well resourced to enjoy the benefits. Windows Vista has a strong focus on Multimedia collaboration which means it will take its fair share of your hardware processing power. I would recommend you first check compatibility of your

hardware with Vista, double the physical RAM recommended and do not spare any money on the Video Graphics adapter. Unfortunately, other than a few security enhancements the product will not present major advantages over Windows XP Professional for business machines. In fact I would not recommend upgrading to Vista unless you buy new hardware that exceeds the minimum hardware requirements.

**If you require further assistance with your IT needs, please contact Robert Brewis at Social Services Waikato on 021 222 0194 or e-mail robert@com-trust.org.nz**

## Training Research Survey

Firstly thank you very much to those who participated in this research survey. The primary purpose of the research was to identify the organisational training requirements of the not for profit community organisations in the Waikato. Very briefly, organisations overall understand the importance of staff training to the workplace. Training opportunities are available to virtually all paid staff and most volunteer staff. Most people indicated a preference for half day sessions and most organisations have a training budget of some

sort. Cost can be a barrier for organisations because, despite budgets and recognising need, sometimes there is simply not enough money to go around.

The top six training areas indicated were:

- Employment issues
- Funding applications/accountabilities/contracts
- Strategic and business planning
- IT
- Report writing
- Placements- student/volunteer

## Waikato Region Community Houses Conference July 2007

Waikato Regional Community Houses Network has been operating in its present form since the beginning of 2000. It has proved to be a very important peer support network. It has been very effective in providing opportunities for discussion and networking and professional development opportunities for staff and governance members. It has also been successful in acting as a forum for action regarding issues of concern to the regions Community Houses. Examples of this are the collaborative action taken around the development and presentation of submissions on the Charities Act and the addressing of employment conditions in the sector.

### Conference 2007

This year we are holding the second ever Waikato region Community House Conference. This event will continue to build on the collaborative work which has blossomed since the first conference in 2004. It is also a time to celebrate the work undertaken by the dedicated people who work in community houses and to provide them with some well earned awhi and nurture.

The conference will run over three days in July at the Brooklands Country Estate just out of Hamilton. Brooklands have offered their venue at a greatly

discounted rate as an in-kind contribution in support of the conference. We are thrilled to be able to offer participants the opportunity to stay in such a lovely relaxing environment as this is far from the everyday reality faced by our committed community house staff and governance, and they deserve a bit of pampering!

The programme will include funding and sustainability, IT savvy, self care, Kiwisaver, the power of bulk purchasing, governance and management, branding and marketing, living the Treaty, employment in the sector. It will also provide opportunities for open forums so bring those issues to discuss!

If you are involved with one of the regions community houses or centres and have not yet booked in you'd better get your skates on! Places are limited and this will be a conference to remember!

If you would like to get further information you can contact Jane at Pukete Community House on pukete@hnpl.net or phone 07 849 1115.

# Waikato Community Sector Taskforce Collective Pilot Project

## Profile for Co-ordinator, Dale-Maree Morgan



*Ko Tainui te Waka  
Ko Te Taumata taku Marae  
Ko Ngati Raukawa me Ngati  
Maniapoto oku Iwi  
"He Kingi mo nga iwi Maori"  
"Te Arikimui Kingi Tuheitia Paki"  
Tihei Mauri Ora!*

Tena koe,

From October 2005 I was employed by Te Whare o Te Ata / Fairfield Chartwell Community House Trust as the Kaiwhakahaere / House Coordinator.

As the coordinator my roles included: business management, financial operations,

securing funding, strategic planning, advocacy, implementing & creating administration systems and structures, securing resources, engaging communities with local government processes & inclusive consultation.

My employment background includes working in several administration capacities at the University of Waikato. I assisted in Event Management / Special Events – Maori Academic Awards 2002 (Inaugural) 2003, WIPCE 2005, Toi Maori/ Pao Pao Pao Concerts 2002, 2003, 2004 University of Waikato, Haumi E Concert 2004, 2005 – CPIT Matauranga Maori Christchurch.

I have identified in my current role the way groups & agencies of many sectors find it difficult to stay

connected or work cohesively towards the same objectives. I hope to coordinate the required information, and encourage appropriate members, so we can develop a strong, healthy, connected and engaged Tangata Whenua, community and voluntary sector for the Waikato Rohe.

This Pilot Project provides a challenge I am confident about embarking on. I am community driven and performance results driven; with a particular passion for Maori & Pacific peoples Development. I have a solid base of networks which I am looking forward to extending while achieving the outcomes of the collective.

Dale-Maree Morgan

## Pilot Project

The community sector taskforce works to connect & strengthen the Tangata Whenua, Community & Voluntary Sectors.

Main objectives:

**Connected** – Connect the many different community groups, organisations and networks across Waikato - demonstrating a Treaty based way of working collaboratively utilising Tangata Whenua & Tangata Tiriti (two house model)

**Informed** – Talk about important issues with as many community organisations and networks as possible – i.e. developing & improving communication and reciprocity in Government & Business sector relationships.

**Sustainable** – Look at better ways of funding/resourcing community groups and organisations – Waikato groups & organisations developing strategies for their collective

**Able** – Help groups, organisations and networks do what they need to do for the benefit of all communities – i.e. look at better ways of funding and resourcing community groups and orgs

**Profile** - Building a profile for the Waikato rohe. Collate sector wide information for Waikato



Information Website/Portal. Produce updated information (calendars of events/activities, forums for each sector) to enhance planning

The Pilot will benefit our region to achieve the results we want from the services we offer.

If you would like to be a member of the Waikato Collective, or you would like to know more please do not hesitate to contact me at [mokena@waikato.ac.nz](mailto:mokena@waikato.ac.nz) or 021421080 for a presentation of the Pilot Project; I am making my way around the Waikato collecting information and recruiting members for the collective & working party. My aim is to make contact with everyone.

Mā te wā  
Dale-Maree

## Student Placement

Every year, hundreds of students around the Waikato from many different disciplines complete practical projects and spend time in a wide range of organisations as a part of their course requirements.

These placements/projects have generally been of great benefit to the students, providing the opportunity for students to complete a practical piece of work and gain valuable work experience, and to learn about the value of the community sector in our society.

Placements and projects also benefit community organisations by providing the opportunity to have a key piece of work or a project completed from a fresh perspective. Sometimes students bring with them skills not available within particular community organisations. They also assist with training future workers in the sector, and with building relationships between community organisations and education providers.

This resource provides a description of student placements/projects that make up a component of course requirements in programmes offered by the following institutions:

- The University of Waikato
- Waikato Institute of Technology (Wintec)
- Te Wananga O Aotearoa

**If you would like a copy please contact Sally.**

## Kumara Vine

This newsletter is produced by Social Services Waikato and distributed to community-based social service organisations in the greater Waikato. We welcome suggestions and contributions. If you would prefer an electronic version, please email [sally@com-trust.org.nz](mailto:sally@com-trust.org.nz). If you would like extra copies for your office we suggest you download these from our website [www.socialserviceswaikato.org.nz](http://www.socialserviceswaikato.org.nz)

Social Services Waikato is a not-for-profit community trust that works to support, strengthen and advocate for community-based social service organisations in the greater Waikato. Our community advisors work alongside organisations assisting with governance, planning, management, coordination of services, employment and other issues not-for-profits face. Social Services Waikato also facilitates networks, provides workshops, and training and awards scholarships to people from community organisations undertaking relevant studies.

### Making contact:

Editor: Sally Fenwick Ridley  
Phone: 07 8381583, Fax: 08 8382661  
Email: [sally@com-trust.org.nz](mailto:sally@com-trust.org.nz)  
Website: [www.socialserviceswaikato.org.nz](http://www.socialserviceswaikato.org.nz)  
Visit McGregor House, 4 Little London Lane, Hamilton and send mail to:  
Social Services Waikato  
PO Box 391  
Hamilton