

Front page image by Dillon Cable



Kumara Vine



**Community
Waikato**
He piko he kaainga

September 2021

Update from Holly

Community Waikato have had another busy quarter. Our Advisor and Kaiwhakarite team continue to be stretched but are enjoying the wide range of activities across the region. Our training has been well attended and we have made good progress with localised research on a couple of key projects.

This edition of Kumara has a focus on Digital Futures. With more of us working from home, or away from the office, digital technologies have become even more relevant and important in shaping the way we work and live. Digital inclusion and community recovery initiatives are happening in some of the libraries around the region, and we do a whip around the region to share some of the digital programmes that are available. The Navigator Trust also share with us some of the free or low-cost digital tools they have created to assist community organisations in New Zealand to grow and thrive.

I spent some time in the TCDC district speaking to people about the amazing work they are doing and about some of the challenges they are facing. I will have a report based on the findings of these conversations finalised in September. Insight Endometriosis and Community Waikato have also partnered with Origin research to undertake some independent research on the changes and challenges facing our Waikato based community health organisations.

Our AGM on September 20 will also be our 20 year anniversary! Be sure to come along for cake and to hear Bev Gatenby, our inaugural CE, speak about our past and our future.

We are considering running another Managers Forum in September. If you manage (or coordinate) a community or social service organisation and do not receive an email invitation to our Managers Forum, please email me and let me know holly@communitywaikato.org.nz, and I will forward through the details.

Finally, I would like to acknowledge the sad passing of Andrea Goble. Andrea was the CE at Community Waikato for 8 years. She was vastly knowledgeable and deeply passionate about the community and social service sector. Andrea maintained personal relationships with the team since retiring in 2015. She was generous with her knowledge and her time. She will be sadly missed by us all.

The Community Waikato Trust invite you to our Annual General Meeting

**Monday 20 September 2021 starting at 4pm
33 Victoria St, Hamilton**

This year our guest speaker is Bev Gatenby

Community Waikato are celebrating our 20th anniversary, and we would love you to join us for our annual general meeting, followed by drinks and cake! We will advise if our AGM needs to be online.

Please RSVP to jason@communitywaikato.org.nz by Wednesday 15 September

AGM
INVITE

Distributing Funds on behalf of the Tindall Foundation

By Sally Fenwick-Ridley, Workshops and Donations Manager



Community Waikato have been Tindall Foundation Local Donation Managers for the Waikato region since 2003. Early on The Tindall Foundation developed a funding model whereby they would work with selected organisations (known as Local Donation Managers or LDM's) based around New Zealand to distribute donations on their behalf within the regions they operate in. The Tindall Foundation provide donations and funding criteria based on their strategic direction and rely on high trust relationships with their LDM's to distribute donations within our communities. In the Local Donation Manager space there are Regional Family/Whaanau and Faith Based donation providers around New Zealand while Environmental donations come from one central point. In the Waikato we have Community Waikato managing the whaanau/family donations and Common Good Foundation managing the Faith based and Family/Social Service donations. Our rounds are open around the same time (August - September of each year).

The Tindall Foundation maintains close and supportive relationships with their LDM's and every two years hold a two day seminar at the picturesque Vaughan Park Retreat in Torbay where all the Donation Managers, and Tindall Staff and Trustees connect. We have attended a number of these gatherings over the years and during this time have built a strong relationship with the Tindall foundation and the family. The gathering gives us the opportunity to not only network with other agencies and community foundations distributing funds with the same criteria as us, but also hear about the other funds that are available, such as the WWF environmental fund, the Pacific and National projects.

It also reconnects us with the Tindall priorities and sets time aside for us to hear directly from the Tindall's about their vision for the fund and the key projects they are involved in. Holly and I recently attended one of these gatherings where we had the opportunity to share the amazing work of our local recipients of the Tindall fund and to showcase ROC, a local organisation doing some great work in the refugee and migrant space.

This year marks

Community Waikato's 20th anniversary.

In **2001** the new board finalised the trust deed, created a logo and appointed Bev Gatenby as the first Chief Executive.

2003 - 2008: Kumara Vine was born along with the scholarship round, our funding manager relationship with the Tindall Foundation and our partnership with Unitec to bring the Graduate Diploma in Not-for-Profit Management to Hamilton. Staff numbers continued to increase to meet demand and specific positions including Youth Advisor, IT Advisor, Te Kaiwhakarite and Training and Communications were developed. Social Services Waikato moved to its current premises in 2007 and rebranded, changing its name to Community Waikato, and its logo to the Ti Kouka tree, to better reflect the reality of the work that we did and the people we worked with. The new premises, equipped with its own training room support the development of increasingly sophisticated professional development opportunities.

2010-2014: In 2010 the Maori advisory roopu, Te Huapai was established to support Te Kaiwhakarite role and advise the board. In 2011 we celebrated our 10-year anniversary at our 2011 AGM. We began student placement and supervision relationships with Wintec and University of Waikato in 2012. In 2013 Community Waikato secured funding through the Department of Internal Affairs (DIA) Community Development Scheme (CDS) to support a community development position in the South Waikato area.

We also registered as Capability Mentors through the Ministry of Social Development (MSD), Investing in Services for Outcomes (ISO) initiative. By 2014 we had 9 staff, were planning a conference, an upgrade to the website, moving to the cloud and actively seeking a CRM database with online registration and payment capability.

2015 to 2019: Community Waikato organises another successful conference and a symposium. We play a key role in the development of the rural transport forum. We are part of a three-year relationship with Len Reynolds Trust helping them establish themselves. During this time there is significant development of the Kaiwhakarite role. We develop online funding rounds and workshop registrations.

2000

In **2000** Trust Waikato CE and trustees understanding the need for capacity strengthening, set up a trust designed specifically to support and strengthen the social services, health and welfare sector in the Waikato region. This independent, legal entity was known as the Social Service Waikato Trust.



2001

2002

In **2002** the first staff and a Kaumatua were appointed.



2003 - 2008

2009

2009: The work of Community Waikato continues to grow in quantity and complexity, reflecting the evolving demands of the social service sector organisations and the increasing professionalisation of the sector overall. The growth of the Administration Manager role, particularly in the area of funding, has resulted in the establishment of the Administration Support position in 2009.

2010 - 2014

2015

2015: 10 staff who are coming to grips with a new CRM system and celebrating a very successful sector conference. Holly Snape joins the Community Waikato team as Chief Executive.



2015 - 2019

2020 - 2021

2020-2021 - Community Waikato responded to the worldwide Covid pandemic providing support to the community as part of the Covid response during this time. We currently have 11 staff working across the roles of CE, Administration and Finance, Marketing and Communications, Workshops and Donations, Advisory and Kaiwhakarite support. We now have 3 staff working in the Kaiwhakarite space delivering programmes and services to the Maori community development sector. We consolidate our roles, develop a range of resources, some in collaboration with other entities. We have continued to build on relationships, undertake community research, rebranded, and co-piloted a Christmas Kai initiative, all the while maintaining our usual service delivery, building capacity and capability in the NFP sector.

Go Eco Food Rescue – rescuing food during a pandemic



Go Eco Food Rescue (Kaivolution) has been stepping it up a notch since we went into Level 4 lockdown. This includes coordinating new driver teams, managing restriction protocols, and meeting the expected increase in demand during a stressful time.

Food Rescue is Go Eco's largest climate action project. They collect food that would otherwise go to waste and support its redistribution across the region. This rescued food is given to community organisations who distribute to their networks while community free-stores make food available directly to anyone who wishes to save it from going to waste.

Go Eco rescues on average 45,000kg of food per month. Capacity has doubled in the last 2-3 years, in fact last year was their biggest year yet with a total of 476,554 kgs of food diverted from landfill. It's the equivalent of over \$2.1 million worth of food!

Go Eco is a Hamilton based charitable trust. Go Eco Manager, Jo Wrigley says there is a fair amount of food to be rescued now as many restaurants and cafes have found themselves with excess stock that they can't move due to lock down restrictions.

"During the first 2 days of the Level 4 lockdown we had already rescued nearly 2 tonnes of perfectly edible food" says Jo.

As a result of the 2020 lockdown, there have been many learnings, and improvements to internal safety processes and capacity. Nationally, MSD stepped in to help support food security and the establishment of the New Zealand Food Network and Aotearoa Food Rescue Alliance has resulted in Go Eco receiving greater quantities of food to distribute.

But this time around, protocols for alert level 4 were tougher, reflecting the Delta variant's ability to spread much easier.

Go Eco Food Rescue works with a variety of food suppliers across the Waikato including: Countdown, New World, Pak N Save, Bidvest, Prolife Foods, Sky City Hamilton, Volare, Ingham's Chicken, Nando's, The Lettuce Man, Waikato Farmers' Market, Newstead Apple Orchard, Kiwi Harvest, Community Fruit Pick, and the Hamilton Gardens.

When food waste goes to landfill, not only is the energy which produced the food wasted, but it also creates harmful greenhouse gases as it breaks down, which contributes to our carbon emissions.

The message for the food industry is – if there is excess food – don't throw it out! As an essential service, Go Eco Food Rescue can safely rescue food and distribute it to our communities.

Email kaivolution@goeco.org.nz to arrange a contactless pick up.

Here to help through COVID-19

During last year's lockdown, a huge collaborative effort from several Hamilton-based community service providers, volunteers and funders means that Hamilton residents can now access social service support during COVID-19 at their fingertips thanks to a pioneering community response website 'heretohelpu.nz'.

Social service support includes free assistance with food parcels, prepared meals, collection of items service, mental health support, and safe social connection.

'Here to help u' (www.heretohelpu.nz) is the place to go for free wellbeing and social support during lockdown.

For those without online access, you can freephone 0800 568 273 and leave a message. The 'Here to help u' team is ready to help people, whanau, and the community in Hamilton, South Waikato, Tauranga, and Western Bay of Plenty.

Digital Futures

As gateways to knowledge and culture, libraries play an important role in society, helping to build healthy communities. Today's libraries offer books, activities, community spaces, and much more. Digital inclusion and community recovery initiatives are happening in some of the libraries around the region. Develop your computer skills through one of these digital initiatives.

Due to COVID-19 Alert levels, please check that these libraries are open before visiting.

South Hamilton Futures Hub



The South Hamilton Futures Hub started on 5 August at the Glenview Library, and continues through to the end of the year. The hub will be open fortnightly on Thursdays from 10am – 12pm. This initiative is a partnership between Kanorau Digital, Workbridge, and the Hamilton City Libraries, but they are looking for any other community partners that might be interested in joining them.

The idea is that rather than offering single-issue prescriptive sessions, we can offer a variety of services depending on what people are after.

If you're a service provider who would like to be involved in this initiative, we would love to have you on board. Simply email bevan.morgan@hcc.govt.nz and we can have a chat.

Waihi Library Technology Support Drop in sessions

Each Friday, 10:00am to 12:00pm at Waihi Library. No booking is required.

A volunteer mentor is available to help with computer, smart phone, and tablet (including ipad) issues, as well as assist you to get started with our ebooks or library app. Please note that these sessions are for support with specific issues that you might have rather than ongoing technology lessons.



Stepping up – Digital Skills for Life

The Digital Steps (Stepping Up) programme aims to provide free digital skills training for people who are seeking to improve employment opportunities or enhance their computer skills in general.

Each module runs for up to 2 hours and will be delivered by a Community Librarian. Classes are delivered in very small groups. Attendees may bring their own device or make use of a provided computer (free of charge).

A range of courses will be offered, or can be catered to client needs. To look at the range of options that may be available or could be requested click here. Please note, not all courses may be able to be offered.

For currently scheduled courses in Cambridge visit <https://diaa.arlo.co/w/upcoming/location-cambridge-library>

For currently scheduled courses in Te Awamutu visit <https://diaa.arlo.co/w/upcoming/location-te-awamutu-library>

If you wish to book a Community Librarian or a 'Digital Drop In' one-on-one class at a specific time, please email communitylibrarian@waipadc.govt.nz

Hauraki District Libraries are also partnering with Stepping Up, to deliver a range of digital courses. We will also be holding courses in Paeroa. We will be running courses on applying for jobs online. Drop in or phone to register. You can also register online and keep up with what other courses we will be running in the future: <https://diaa.arlo.co/w/upcoming/page-3/>

Skinny Jump – Hauraki District Libraries

Hauraki District Libraries are partnering with Skinny Jump, a low-cost, prepaid broadband service for eligible kiwi homes. It allows you to get a free modem with 30GB internet access. Ongoing broadband costs from \$5 a month for 30GB, with no contract or credit checks. To check if Skinny Jump coverage is available at your address please speak to a librarian or check the website <https://www.skinny.co.nz/jump/home/#checkmyhomeaddress>

We are happy to be distributing Skinny Jump modems from our Ngatea and Waihi Libraries. For more information speak to a librarian. If you live in Paeroa and are interested in getting Skinny Jump please contact The Paeroa Community Support Trust who are the distributors in Paeroa.

Supporting community organisations with digital tools

The NZ Navigator Trust exists to create free or low cost, accessible, digital tools to assist community organisations in New Zealand to grow and thrive. They have gathered together their growing portfolio of online tools, all of which are designed specifically for community groups and organisations to use to enhance and support the work they do.

The newest contribution is Digital Stuff We Love. This website highlights tools and applications from the fast-changing digital world that the Trust thinks can add value to the work done every day by community organisations.

Digital Stuff We Love introduces lots of smart digital ways to work, communicate, and engage with your staff and community. Some of the tools are free or offer free trial options; many are low-cost or discounted for not-for-profits.



The NZ Navigator Trust team, along with other experienced people from the community sector, review recommendations and select which tools deserve the love. They are also keen to hear about your experiences of digital tools and how they enhance the amazing work you do.

These clever tools have been collected to assist community organisations. All the hard work is done for you - experienced community organisation leaders have reviewed and recommended this collection of useful digital tools.

<https://digitalstuffwelove.org.nz/>

The NZ Navigator Trust hub also includes the original CommunityNet Aotearoa online resource storehouse.



CommunityNet Aotearoa is a well-known one stop online shop for people working in community organisations to freely access, use and share useful online resources. This popular community website has had a serious makeover and is there to help with all aspects of planning, strategy, and day-to-day running of community organisations.

Get access to an online database of free, easy to understand and relevant resources to help you and your organisation. <https://community.net.nz/>



The third hub resource is the original NZ Navigator tool which was developed in response to the increasing demand on groups to improve their governance and management operations. This free on-line self-assessment tool helps an organisation or group conduct a self review and identify areas for improvement.

The NZ Navigator tool has nine areas of focus: Direction, Governance, Leadership, People, Administration, Finances, Communication, Evaluation and Relationships. This creates a comprehensive assessment that can be completed by one or more members of a group or organisation and, with only four or five key questions to rate in each focus area, it makes completing an assessment not too onerous.

The tool can be used by any community organisation and repeated regularly.

The NZ Navigator Trust is proud to be meeting community needs through responsive community-led services, projects and activities, such as NZ Navigator, CommunityNet Aotearoa and Digital Stuff We Love. Please use the material, add resources, share ideas and get in touch. This is really only the start of the journey.

What can NZ Navigator do for my organisation?

- Help you identify your organisation's areas of strength and opportunity.
- Provide you with best practice information and appropriate resources to assist with organisational improvement.
- Provide you with an accessible, self-administered way to evaluate your organisation's performance and improvement.

<https://navigator.org.nz/>

Looking back: Impact of the Beca Corporate Prize

In 2017, Community Waikato provided a conference for the Waikato social service sector called 'Thriving in the 21st Century.' At this conference Community Waikato were able to offer a corporate prize by partnering with professional services firm Beca. This prize gave an organisation from our sector the opportunity to win advisory assistance for their project from the Beca Hamilton team.

Beca is a New Zealand born organisation over 100 years in the making. They are problem solvers - the thinkers, the creators, the planners, engineers and practitioners, who understand how to make things happen!

Colville Community Health Trust won this prize and received \$3200 worth of advisory services from Beca Hamilton for their Waikato based project, The Colville Project. The Colville Project (TCP) is a community -led development project which includes the construction of a wellbeing and education centre, and requires assistance from engineering, planning and advisory professionals.

The conference prize was won by the Colville Community Health Trust (CCHT). At that stage, TCP was a partnership between CCHT and Colville Social Service Collective (CSSC). TCP now has a stand-alone Trust.

Bronwyn Blair who is co-Chair for The Colville Project says that in terms of the prize awarded, Beca worked with them to complete a Geotechnical Factual Report regarding their preferred site.

"The completion of the Geotechnical Factual Report has been integral to us fulfilling due diligence requirements in terms of investigating the appropriateness of our preferred site/property for the project. Completing due diligence is always important, especially when working on behalf of community and with monies donated by community. We recognise completion of the geotech report by Beca as a crucial step in any potential purchase" says Bronwyn.

Geoff Cable, Senior Engineer at Beca Hamilton says that the Colville team and Beca have stayed in close contact following the 2017 Community Waikato conference.

"In addition to the prize support of geotechnical services, we have held numerous phone conversations and a few in person trips following the conference which have resulted in a wider impact to support the project" says Geoff.

"The wider support has included general project advice, architectural sketches, and high-quality drone imagery of possible sites" says Geoff.

The Beca team says that they were inspired to support The Colville Project mission which is essentially based on community sustainability with a vision for self-sustaining Northern Coromandel Peninsula communities.

Bronwyn says that over the time since being awarded this prize, they have engaged with community, iwi, local

government and a range of other stakeholders, through both consultation and information sharing.

"We have become a Trust in our own right and have continued to fund raise for both the land-purchase and contribution to the building of the Wellbeing and Education Centre. We have investigated and re-investigated several potential sites for The Colville Project; and have explored options of both sole purchase, and tenants in common. We have completed a high-level TCP Concept Design, which we contracted Beca to develop, and a high-level business plan. We have identified a preferred site, and completed a Geotechnical Report regards this site; as well as engaging with MPI and other consultants to complete further due diligence. Currently, and with pro-bono support from a lawyer, we are engaging with landowners of our preferred site" says Bronwyn.

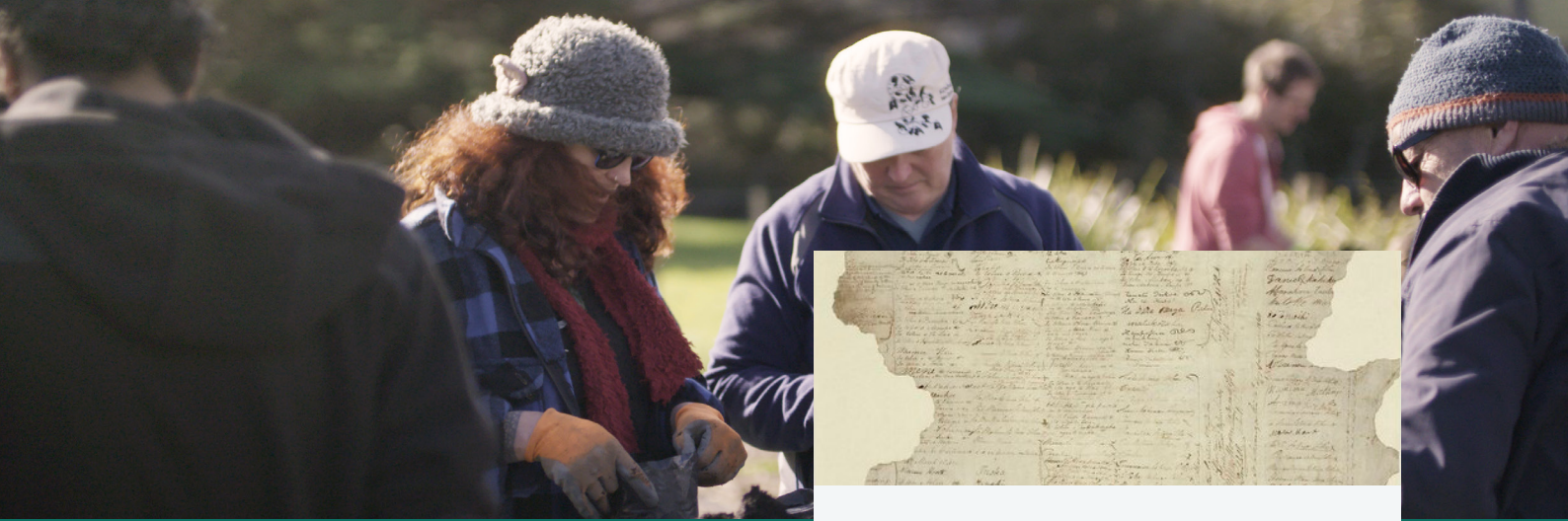
CCHT, CSSC and TCP are extremely grateful for the support of Beca through this process, both in terms of the work they have gifted and the work they were contracted to complete.

"Beca have been very supportive of The Colville Project from the get-go, and have worked with care, integrity and patience to ensure that we received the most useful pro-bono support possible, even when this meant that the pro-bono work was deferred past the initial year in which the prize was awarded. This has meant that the long-term benefits to our community have been sustained and not compromised" says Bronwyn.

More information regarding The Colville Project can be found at this website <https://www.thecolvilleproject.nz/>



Members of both Beca Hamilton and the Colville Project



Understanding the Treaty of Waitangi

22 Sept, 8.30am to 4.30pm, Aratiatia Marae, 25 Bankwood Road, Hamilton

Knowledge of the Treaty of Waitangi's intentions and implications is now required in most workplaces & professions. This one-day workshop provides in-depth training & resources in a marae setting.



Community Waikato Workshops

We have several workshops planned over the next 3 months. Please keep an eye on our website and Facebook page for changes to our workshops due to possible Alert Level requirements. We will be looking to provide some workshops online if necessary, and others may need to be postponed.

Workshops planned in the upcoming period Sept-Dec 2021



Managing & Governing Small Community Organisations

28 Sept, 9.00am to 1pm, Community Waikato, \$70 (Community)

This workshop will help you understand the difference between governance, management and operational roles within your organisation.



How to Read Financial Statements

**21 Sept, 9.30am to 12.30pm
Community Waikato, \$70 (community)**

Understanding your financial documents is an essential part of good governance and management.



Funding Workshops

27 Oct, 5.30pm to 7.30pm, Community Waikato

Come to a free funding workshop delivered by local community funders.