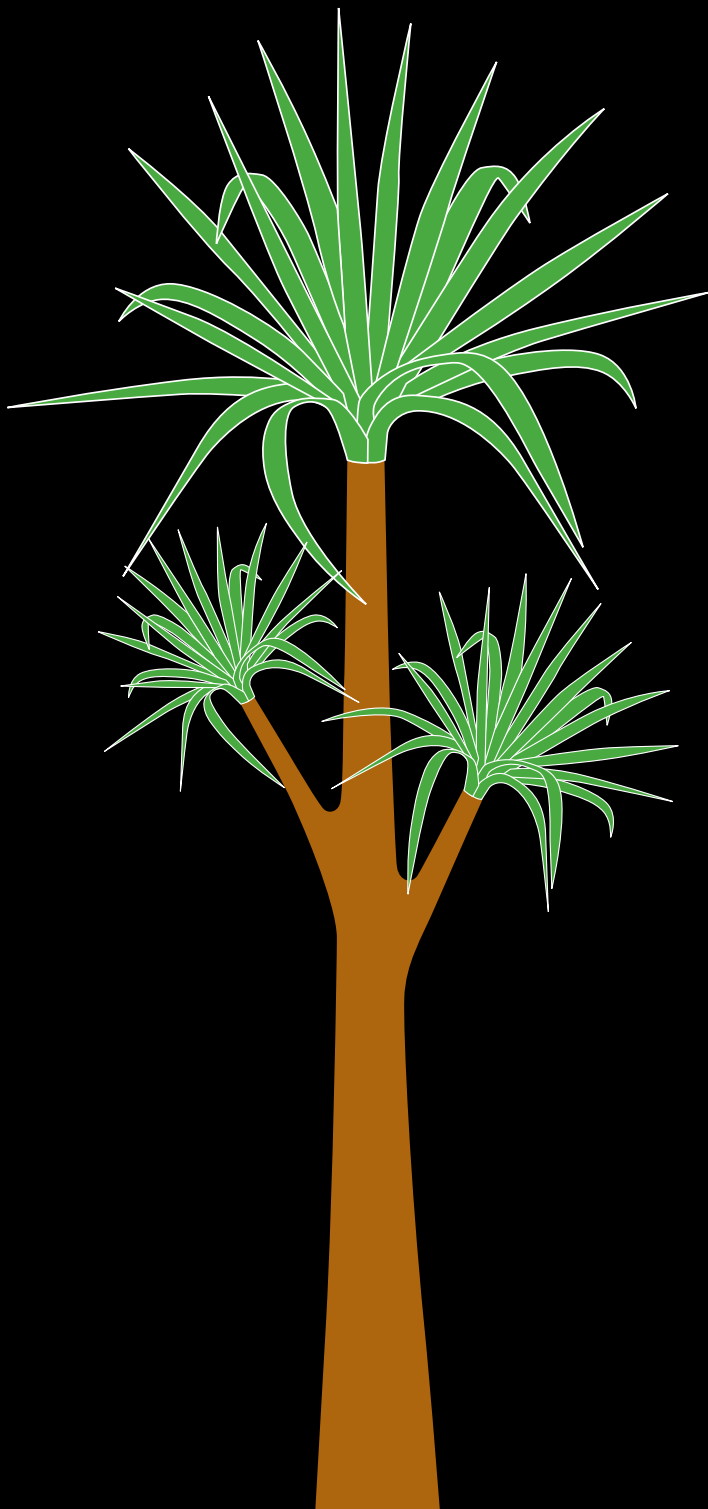


ANNUAL REPORT

1 APRIL 2010 TO 31 MARCH 2011



COMMUNITY WAIKATO

"Supporting strong communities"

Hei tautoko kia tuu pakari ai ngaa haapori

Our Mission
**To strengthen community capacity for the wellbeing
of the Waikato region.**

**Ta matou mahi
Tona piringa katoa, ko te hurahia te whakaaronui
Mai i te tau, i te Marama, ia rangi
Ko te whakato kakano te mahi
Ko te whakakii kete matauranga te hiahia
Ko te hapai, ko te maia i te huarahi whakamua
Kia tau ki te taumata e whakaarotia ana
Tona piringa katoa, ko te hurahia te whakaaronui
Tihei Mauri ora.**

**Our job is to unearth the wisdom
Through the years, months and each day
Our role is to plant seeds
To fill baskets of knowledge for everyone's benefit
To support and enhance the way forward
To reach towards the pinnacle of what we think and do
Gathered together under our mantle
Working together, unearthing the wisdom
Behold, it is the breath of life**

**Buddy Te Whare
Kaumatua
2001- 2009**

***In loving memory of Buddy (Morehu) Te Whare MNZM
1-10-1937 to 19-3-2009***



Community Waikato Team 2010/2011

Trustees

Clare Mataira (Chairperson)
Gaye Barton
Bernard Lamusse
Pat Seymour
Charis Brown (resigned February 2011)
Rei Mihaere
Aisha Ross

Kaumatua

Pita Te Ngaru

Staff

Andrea Goble	Chief Executive
Jane Stevens	Manager Advisory Services
Anne Douglas	Administration Manager
Bonnie Ridley	Administration Support
Sally Fenwick Ridley	Training and Communications
Sandy Pokaia	Te Kaiwhakarite
George Barrett	Te Kaiwhakarite (contractor)
Jenny Patching	Community Advisor
Sheryll Fitzpatrick	Community Advisor
Lou Belle Barrett	Community Advisor

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Pita Te Ngaru



Ki tai
Ko Karioi te maunga
Ko Aotea te moana
Ko Ngaati Patu Poo te hapuu

Ki uta
Ko Taupiri te maunga
Ko Waikato te awa
Ko Turangawaewae te Marae

This has been my first full year as Kaumaatua for Te Hirangatangata/ Community Waikato and it has been one I have enjoyed very much. I firstly would like to acknowledge the hard work and dedication of our staff at Community Waikato in strengthening our community's capacity for the wellbeing of the Waikato region.

Secondly to those organisations who have utilised Community Waikato's services to strengthen their organisations and the communities they serve, thank you for your vision and foresight.

***Kia niwha te ngaakau ki te whakauu I ngaa mahi atawhai
Be resolute in upholding the good things
King Taawhiao***

Kia ora koutou katoa

I am honoured to be presenting the Chair's Annual Report for 2011 on behalf of the Board of Community Waikato in the year of Community Waikato's tenth anniversary.

Ten years is quite a milestone. Established by Trust Waikato in 2001 to support community organisations in the Waikato to increase their knowledge and grow their ability to operate effectively and legally, Community Waikato, formerly Social Services Waikato has good reasons to celebrate. Community Waikato offers support for relationship building, networking and information sharing at individual, organisational, regional and national levels to community based tangata whenua, social services, disability, health, education, community development organisations and environmental groups. As with any individual or organisation, they flourish when they are ready for change and Community Waikato will only work when invited.



Currently the sector is still feeling the effects of the recession which has contributed to a growing inequality in our society which has increased the demand for services, fluctuating funding streams and a sense of insecurity that may continue for some time. The greater levels of work have necessitated accountability and compliance and this has meant in many instances, that services that were once provided by mainly volunteers are now replaced by paid workers. However, the people working in this sector are passionate and dedicated and the training, resourcing and support Community Waikato can provide will add to the resources they need to be sustainable and resilient. Organisations may be under-resourced and oversubscribed, but they are not alone.

Community organisations are always being asked for outcomes and to measure their success. This is something we all grapple with in our work and can be very hard to quantify. Community Waikato can measure their success in that organisations have somewhere to go for help, they have resources to assist them and an advisor can come in to their organisation and work to their needs and strengths. One of the ways organisations can strengthen themselves with greater financial sustainability is through social enterprise, and our company Community Technology Gateway, formerly Reliance, was established to develop and provide IT support for community organisations.

The team at Community Waikato is led by Chief Executive, Andrea Goble who has managed admirably with one advisor less this year thanks to the support of a strong team who continue to provide proficient and accessible services to the community sector.

Pita Ngaru, our Kaumatua has brought a depth and richness to Community Waikato and has been instrumental in the introduction of noho marae for staff and Board members. We are truly blessed to have him share his wisdom and experience of tikanga and te reo to become a part of our work and culture.

In 2011 we welcomed two new trustees, Aisha Ross and Rei Mihaere and are currently inviting three more trustees to bring a further range of skills and experiences to the Board. To my fellow trustees, your commitment time and energy are invaluable in the governance of Community Waikato and I thank you, I have appreciated your support and advice. This AGM I am resigning from the Board after five years and welcome Gaye Barton to Chair.

Thanks to our honorary solicitors Simon Ellis and Mathew Pelope of Harkness Henry and Co and accountant Graham Haines who has done a superb job with ICT Gateway and Community Waikato annual accounts.

Nationally the good work that Community Waikato is doing is well known and other regions are looking to us as a leader in the sector. The word is out, Community Waikato have made their mark.

Congratulations, Community Waikato, in a spirit of collaboration and respect you 'Support strong communities' and 'Unearth the wisdom in our communities' and long may this continue.

Whāia te iti kahurangi, ki te tuohu koe me maunga teitei

Seek the treasure you value most dearly, if you bow your head let it be to a majestic mountain.

No reira
Tena koutou katoa

Clare Mataira
Chair
Community Waikato



**COMMUNITY
WAIKATO**

"Supporting strong communities"

Hurahia te whakaaronui

Strategic Plan 2010 - 2013

Vision:

Strong communities.

Mission:

To strengthen community capacity for the wellbeing of the Waikato region.

Goals:

1. Meet community needs.
2. Develop awareness of our services.
3. Celebrate the principles of the Treaty of Waitangi – participation, partnership, protection.
4. Advocate for a strong sector.
5. Become a self-sustaining organisation.
6. Contribute to knowledge about capacity strengthening in New Zealand.

Values statement

For Community Waikato our way of working is a taonga – a treasure to be nurtured. Our practice is strengths based and Te Tiriti o Waitangi based and we value a collaborative approach in working with the tangata whenua, community and voluntary sector.

We undertake to conduct ourselves in a professional manner at all times. The foundation of our values is a belief in the importance of whanaungatanga – relationship building, integrity and social justice.

Chief Executive's annual report 2010 – 2011



The Social Service Waikato Trust known as Community Waikato and formerly Social Services Waikato has reached its 10th anniversary and we are delighted to be celebrating a strong, developing organisation working with community organisations in the Waikato region – largely the lands and people of Tainui.

I wanted to record some of the milestones of those 10 years to honour the work of the staff, trustees and Kaumātua over that time and also to pay tribute to the vital work of the people we work with – the tangata whenua and community based social services, health, education, disability, development and environment organisations in the Waikato region.

The need for support for these community organisations was identified by Trust Waikato and we acknowledge their courage and innovation in establishing an organisation to pioneer capacity strengthening work as a support service to our community.

Over the years Community Waikato staff and trustees have focussed on developing relationships, trust and credibility. They are key to this work. This is illustrated in two major external reviews of our work available at the Trust Waikato website www.trustwaikato.co.nz. The reviews are called 'Investing in Capacity' and 'Counting on Capacity'. Anyone interested in capacity strengthening would find these reviews of great interest.

Local solutions for local issues is a key to community development and our staff have travelled thousands of kilometres to work with organisations where they are based. We have an Advisor based in Thames and we thank Thames Coromandel District Council and the Hauraki District Council for their consistent support for this position. We value our working relationships with those Councils and we believe our work has made a difference in those areas.

Making a difference is what every community organisation wants to do. Now we need to collect the stories that illustrate the big and the small differences we have made and tell those stories to the people we work with, other community organisations, funders and the general public. The community sector is dynamic and vital to our society and it is only starting to become recognised for its work. We hope to hear some of the stories at our AGM.

We have been able to support organisations to grow their strengths through training, facilitation, advice and information. We have actively supported and sometimes initiated networks for the sharing of information, support and ideas; we have supported collaborative projects and used our contacts and brokering to connect people and foster collaboration.

We have advocated on behalf of the sector and for the sector, supported organisations with their advocacy and we have used part of our budget to support professional development through our scholarships programme. We have used our role as a Tindall Foundation fund manager to learn more about the organisations working in the region and we try to use the funds as well as possible to support their work.

Statistics

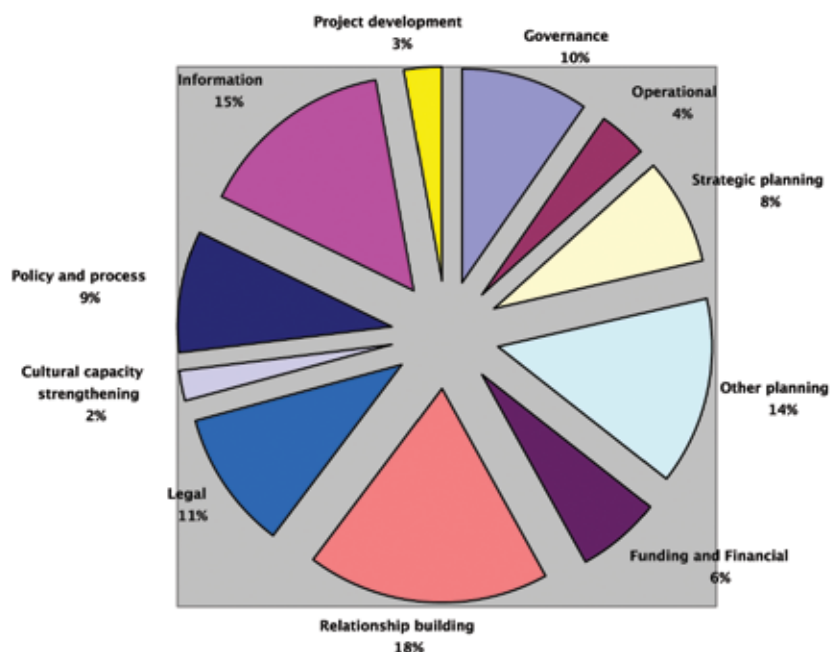
In 2010 - 2011 our work has included one to one advice and support for over 400 organisations.

We frequently work with an organisation on more than one piece of work. We may facilitate a strategic plan at one time and a few months later work with them on financial management and funding. Or we might do some governance training with their board and then advise them through a change of legal status, an update of their constitution or the formulation of policies.

Looking at the different services provided to those 411 organisations we have achieved over 1650 separate work streams in the past year. We have also supported 20 collaborative projects over the year and attended networks in all parts of the region. These add a significant workload to the team but they provide support for local organisations and strengthen local communities.

The graph shows the different types of one-to-one advisory work in the last six months.

Types of work February- July 2011



Training

We organised 21 short courses and workshops this year with 317 people attending. The courses covered an extensive and varied range of learning opportunities from governance, financial and planning to advocacy, legal issues, facilitation and supervision.

We also hosted six Unitec Diploma in Not for Profit Management courses over the year.



Scholarships

In April 2010 we gave \$21,040.00 in Community Waikato scholarships to 29 applicants. We also awarded the Mental Health Training Fund \$1000 scholarship to one recipient in August 2010.



Tindall funding

We were delighted to continue this year as a Tindall fund manager for the Waikato region. We received 31 successful applications for the 2010/2011 funding round. We allocated \$96,086.75 to organisations working in community services and development, adult literacy and numeracy, youth development, budgeting, early intervention, parenting, Maori, migrant, refugee and cross cultural areas.



We also distributed an extra \$10,000 given by the Tindall Foundation in February 2010 in recognition of the extra pressure on foodbanks and budgeting services.

Communications

In the past year we have included some inspiring stories about the work of community organisations in our quarterly magazine Kumara Vine and because it continues to be a well read magazine we plan to enlarge it by four pages to increase our coverage of local community stories.

The website is under development and stories and resources are to be included. We are aware that the website is an important source of information about our work, training and what is happening for the sector and this is informing the new look and content. We hope to have people booking their places for workshops and courses online by next year.

Kumara Vine
Vol 34, March 2011

COMMUNITY WAIKATO
"Supporting living communities"
Phone 07 838 1363
www.communitywaikato.org.nz

From the CE's desk

Kaumātua Korero
*Ko Te Atua te tootoutou piringa
Kaa puta, kaa ora!*

Ko te wehi ki Te Atua te kupu timatanga
E whakahoonore ana i a Kingi Tuhetia e noho
mai nei i runga i toona taumata tapu.
E ngaa roo, e ngaa mana, e ngaa hau e wha
huri taiawhio i too taatou motu, teena koutou,
teena koutou, teena taatou katoa.
Teena taatou i roto i teenei te putanga tuahi
mo teenei tau hou a te Kumara Vine.
Teenei ka mihi ki a koutou katoa ngaa uri o
ngaa maataa taupuna.
Ko te huri tahi i ngaa whakaaro ki Te Waka a
Mau, ki Te Wai Pounamu.
Me peewha he raanga he kooro mo teenei
aituaa kua paa mai ki runga i a taatou.
Ko te aroha teenei e kapakapa nei i te ngaaku
mo te hunga kua riro i te ringa ka ho o aitiaa,
mo ngaa whaanau pani, aa mo te hunga kua
noho rawakore nei.
Maa te waahi ngaro, raatou, ara taatou e tiaki e
manaaki.

Blessing and greetings to all and honour to
Kingi Tuhetia, in this our first Kumara Vine of
the year.
Our thoughts are with Christchurch at this time.
What do we say? How do we weave a korero
that expresses our sorrow for this tragedy that
has come upon us all?
Our love and thoughts are with those who
have been taken by the hand of misfortune and
those who are hurt, bereaved and destitute.
May the ancestors above take care of you all.

It has been a very busy start to the year already.
Many people to whom I have spoken to are
already commenting how busy they are and yet
we are only just into March.
Community Waikato started off this year with
a weeks planning and ended that week by
spending some time coming together as a
whaanau at Kahotea Marae in Otorohanga.
It was a great space for reflection and a time
for healing and vitalising within the energy of
Whaitiua, the ancestral meeting house.
We hope that you too can find some time to
reflect and go to those places special to you for
healing and energy.

*Noho ake raa e ngaku rangatira
I raro iho i ngaa manaakitanga
o te waahi ngaro
Ngaku*

Pita Te Ngauru.

*Kia ora koutou, bua vinaka, namaste, salaam,
kia ora, talofa lava and warm pacific
greetings to you all.*

At this time of writing we are thinking of the
people of Christchurch and all those who
have friends and family in that earthquake
devastated city. Our hearts go out to them
all and we offer our prayers and any support
we can. Community Living Trust has taken
in people from Christchurch and Forlongs
have donated 20 beds to help them out and
I know there is lots of other support being
provided by Waikato people and services.
Earthquakes like these make a huge impact
and change people's lives forever.

In our organisations we are working to
make a difference so that people's lives are
better and our communities are healthy and
thriving and able to cope with the bad times.

As part of our 2011 focus Community
Waikato is promoting the use of change
stories and will support and provide
training in writing them. It's important
that organisations in our sector are able to
articulate the difference their work makes
and stories are a very powerful way informing
and sharing knowledge. We are writing our
own and hope you will too.

Our 'change story' focus came out of our
planning for the year. We believe that good
planning is important as the basis on which
to operate. Our team spent two days away
from the office earlier this month to work
on our planning for the year. We took the
opportunity to review our experience of 2010
and the things we had achieved. We looked
at our progress against our strategic goals
and the recommendations of the review
done in 2009. Then we planned our focus for
this year and each member of staff now has
a clear picture of where the organisation is
heading and where they are heading in their
own work.

We cemented the planning with a noho
marae at Kahotea Marae in Otorohanga
which gave us a wonderful welcome and on
the ground experience in te ao Maori, tikanga
and history. Our Kaumataua lead us in team
building as we enjoyed the hospitality of
the house, Whaitiua and the people Aunty
Mangu, Kiri and Rama.

- So as well as building our own good practice
and systems, maintaining and enhancing our
organisational culture and values Community
Waikato will focus on a number of areas in
2011 including:
 - Supporting Reliance to provide excellent
technology solutions for the community
 - Scope the potential for a provider database
listing accountants, auditors, supervisors,
potential board members, administrators
 - Participate in a pilot of an employment
advisory service for community
organisations
 - Engage with ethnic communities to ensure
their access to our services
 - Support the rural transport strategies and
facilitate the regional forums
 - Advocate for positive language for the
sector and change stories
 - Encourage and support leadership and
advocacy in the sector
 - Build our own knowledge base to share
with the sector through the Buddy Te Whare
Research project

We look forward to working with you in 2011.
Our services are free apart from the training.
We work by invitation so if you think we can
help your organisation please don't hesitate
to contact us.

We wish you a productive and sustainable
year and for the people of Christchurch we
pray for relief from earthquakes, comfort
in their grief and a speedy and long lasting
recovery for their spirits and their physical
wellbeing.

Te hira rangata ki Waikato, ki Raukawa, ki Maniapoto, ki Hawariki

Collaborative projects

Over the past year we have supported 20 collaborative projects including:

Transport

Transport, or the lack of it, is a particular problem for people in the rural and remote areas of our region. We have supported several of the local transport strategies that communities have been working on in different parts of the region and as part of our connecting and brokering work we initiated the Waikato Region Rural Transport forum. This forum is held quarterly to bring together all the communities and relevant government agencies to ensure they are aware of what is happening, learn from each other and discuss possible collaboration through sharing information and ideas.

We are also supporting the transport coordinator pilot underway in Hauraki and Thames-Coromandel which has been funded and supported by the community, Waikato Regional Council, the Waikato DHB, Hauraki District Council, Thames-Coromandel District Council, NZ Transport Agency and Community Waikato. The project will coordinate transport for people needing to get to medical appointments as well as collecting information about those who are termed 'transport disadvantaged' and starting to put some services in place. St John have taken up the coordinator role and the pilot runs from June 2011 - May 2012.

Workplace Wellbeing



This project originated from research done by Community Waikato staff and produced the Mana Mahi resource. Another part of the project is the MECA that Community Houses started and that is now open for other community organisations to join. A new aspect of the project is a proposed employment advisory service. A recent survey of community organisations showed the need for an employment advisory service for the community and this will be piloted in the Waikato.

Technology

Technology is another area we support to ensure community organisations grow in capacity and robustness. Many community and voluntary sector organisations have had to settle for mediocre IT systems due to financial constraints, limited knowledge and limited resources. Through research we identified a need to provide these organisations with robust and reliable systems that are affordable, effective and secure. There is a strong commercial market in IT but this is out of reach for many organisations.

The technology project has become the Community Technology Gateway and the technicians are working on a hosted solution to provide an effective service for the whole region. Organisations joining the hosted solution will not need to buy or house their own services and they will have monitoring, backup and disaster recovery services provided remotely. This means the technicians are not constantly on the road which saves time, petrol and the environment.

Other projects

There are other projects we support including Poverty Action Waikato, External Supervision, a community sector Research Centre, Funding and Sustainability workshops, Kia Tutahi and the Charities Commission forums.

Many of these projects are the result of issues raised at network meetings and the agreement of the network to work together on solutions.

Networks continue to be a key part of the work and we have attended 25 different networks around the region on a regular basis. Two networks have been initiated by Community Waikato in this year because we identified a need. One is the Administrators Network based in Hamilton, the other is the northern network based in Ngaruawahia and including Huntly, Te Kauwhata and Pokeno.

Staff and trustees

We suffered a big loss in July last year when our Kaiwhakarite Sandy Pokaia suffered a stroke and as a result has been unable to return to work. Sandy started with us in 2005 and we thank her for her valuable contribution to our work and our organisation.



In December we farewelled Cheryl Moorehead and welcomed Bonnie Ridley in the Administration Support role. We were also delighted to have Lou Belle Barrett start work in a part time capacity as a Community Advisor based in Hamilton.

George Barrett has continued to work with us on an as needed basis in Te Kaiwhakarite position and he has assisted Te Huapai to review the position description and ensure the role is working to add value for Maori organisations.

Community Waikato has the relationships, trust and credibility because of the staff who do the work. I thank them for their commitment, understanding of community development and the passion and values that drive them.

I particularly want to thank the administration team because their work isn't written about and yet they are at the hub of the organisation. The effectiveness of their work is crucial to the success of the organisation.

Each member of our team plays a key role and acknowledging that and supporting each other means we have a strong organisational base from which to work around the region.

Te Huapai

Te Huapai is the Maori advisory group for our services. Alongside the staff and board it has developed a clear plan for how we can work alongside Maori organisations and the focus and direction of Te Kaiwhakarite position. Once the position is filled Te Huapai will work on the development of more specific Maori reporting as recommended in our 2009 review Counting on Capacity.

In February our Kaumaatua took us to Kahotea Marae near Otorohanga for a noho marae and in July Pita took us to Mookai Kainga Marae in Kawhia. These noho marae were a great opportunity to experience te ao Maori, tikanga, kawa and manaakitanga. We learned some history about the area to help grow our knowledge of our region which is important if we are to work well within it. The team building and sharing of ideas meant we came back refreshed and re-invigorated and with more understanding of the knowledge and experience of our Kaumaatua and of our region.



Board of trustees

In February we were sorry to have Charis Brown leave the board but we welcomed Aisha Ross and Rei Mihaere onto the board. We will also be very sorry to say farewell to Clare Mataira our Chairperson at this annual general meeting. Clare has been on the board since 2006 and has been a great source of support, community experience and wisdom. Her work managing Hamilton Budgeting Advisory Services is demanding and she has been very generous in the time she has given Community Waikato.

Milestones over 10 years

Over the past ten years Community Waikato has achieved many milestones. They are not ours alone but have come through working in collaboration with other organisations.



Over the years we have had some amazing people involved with the organisation. Bev Gatenby the first CE started the organisation in 2001 and Jane Stevens and Hope Simonsen became the first two community advisors in 2002. Buddy Te Whare our late Kaumaatua joined us at the same time and the following year Nicky de Reus became the Office Manager and Suzann Longdell joined to work on the Communications.

Social Services Waikato as it was called then began the scholarships programme in the 2002/3 year and became a Tindall Fund Manager in 2003/4. That was also the year we invited Unitec to bring the Graduate Diploma in Not for Profit Management to Hamilton.



In 2004/5 Sandra Larsen was employed as the Project Coordinator for training and for the inaugural Trust Waikato Child & Family Awards.

The 2005/6 year saw many changes. Sandy Pokaia was employed as the first Te Kaiwhakarite, Robert Brewis was the first IT Community Advisor, a new Thames community advisory position was filled by Sheryll FitzPatrick, Maraea Nikora became the first Youth Advisor and Sally Ridley was employed in the communications, administration and training roles. In February Bev Gatenby moved on to become the CE of Trust Waikato.

Meantime Garth Nowland-Foreman was conducting the first review of the organisation's work on behalf of Trust Waikato. This review was published in 2006 as Investing in Capacity and was followed in 2009 by a second review called Counting on Capacity. Both reviews have been used by people around the country to learn more about capacity strengthening and in particular, how we go about the work in the Waikato.

2006 saw my arrival to the position of CE in May, Anne Douglas as Administration Manager in August and Jenny Patching joined the team in October as a community advisor for the south of the region.

By 2007/8 we were supporting 16 collaborative projects in the region, we ran 20 training courses during that year with 327 participants and we worked with over 200 organisations on 530 different types of work. One of the projects started here with research done by Jane Stevens has evolved into the Workplace Wellbeing project with a national focus on HR and employment relations information and advice for the community sector nationwide.

In 2008 we changed our name to Community Waikato and moved from London St where we shared a house with Arts Waikato to Victoria Street where we share the building with Community Technology Gateway.

2008/9 was the year our beloved Buddy passed on. Koroneihana Cooper very generously gave us his time and wisdom despite being Kaumaatua for a number of organisations and in 2009/10 we asked Pita Te Ngaru to take on the role as our Kaumaatua. We have been very fortunate and we value highly the relationship we have with our Kaumaatua who have each contributed to our values base, our wellbeing, our understanding and knowledge and to our work.

In 2009/10 we established the technology centre after years of planning and also the Waikato region rural transport forum which brought together transport planning around the region and has the potential to support the transformation of access to services for rural people.

So to 2010/11 and our achievements and learning for the year leading to this annual general meeting and the celebration of the work, the people who did the work, the trustees who have supported and governed the organisation and the people in the community organisations we have worked with over the ten years.

Conclusion

We are community and diversity makes us strong. Community Waikato has a vision of strong communities. Our part in this vision is to work with community organisations, funding organisations and government agencies to build strong community organisations within resilient communities.

We hope we are making a difference and we encourage government and business to think about New Zealand as a society rather than as an economy– make people and their wellbeing the first priority. Let's advocate for the economy to work for people rather than people working for the economy. Let's tell the stories of the communities who are doing the work for the wellbeing of the people of New Zealand to build strong communities and let's celebrate our work and our people.



COMMUNITY WAIKATO

"Supporting strong communities"

Hei tautoko kia tuu pakari ai ngaa haapori



**THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)**

**CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2011**

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**THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)**

**DIRECTORY
AS AT 31 March 2011**

Chief Executive:	Andrea Goble
Trustees:	C Mataira (Chairperson) P Seymour B Lamusse G Barton C Brown R Meihare A Ross
Date of Deed:	3 May 2001
Beneficiaries:	Community groups, projects and programmes providing social services in the area formerly served by Trust Bank Waikato Limited.
Powers of Investment:	The Trustees have the power to invest the Trust Funds in any form of investment authorised by the law of New Zealand for the investment of Trust Funds.
Auditors:	Haines and Associates Hamilton
Bankers:	Westpac Branch – Hillcrest
Principal Activities:	Supporting Social Services

THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)

STATEMENT OF FINANCIAL PERFORMANCE
FOR THE YEAR ENDED 31 March 2011

	Note	CONSOLIDATED		TRUST	
		2011 \$	2010 \$	2011 \$	2010 \$
INCOME					
Tindall Foundation	9	108,304	119,134	108,304	119,134
Donations and Grants	2	762,894	838,430	727,394	740,430
Interest Received		13,146	3,511	12,689	2,783
Sundry Income		12,584	16,122	12,584	16,122
IT Advisor Created Income		-	-	-	-
Admin Share of Overheads		-	-	-	-
Sales - Reliance		307,048	32,497	-	-
Total Income		1,203,976	1,009,694	860,971	878,469

The financial statements should be read in conjunction with the notes to the financial statements on pages 24 to 29.



THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)

STATEMENT OF FINANCIAL PERFORMANCE
FOR THE YEAR ENDED 31 March 2011

	Note	CONSOLIDATED		TRUST	
		2011 \$	2010 \$	2011 \$	2010 \$
EXPENSES					
Accident Compensation Levies		2,909	3,821	2,909	2,600
Accountancy		3,568	2,304	1,768	2,304
Advertising		77	1,946	-	397
Audit Fee		4,894	8,144	2,894	6,144
Bank and Finance Charges		745	584	285	423
Computer Consumables and Equipment		5,940	-	1,121	-
Consultancy Fees		-	-	-	-
Network Meetings		2,220	1,564	2,220	1,564
Cost of Sales - Reliance		152,298	17,935	-	-
Electricity and Gas		4,447	4,104	4,447	4,104
Kaumatua Services		3,240	1,700	3,240	1,700
General		5,239	5,135	4,218	4,494
Insurance		5,434	6,759	5,434	6,498
Interest on Hire Purchase		638	-	-	-
IT Maintenance		-	1,321	-	1,321
Legal		4,238	-	-	-
Lease - Vehicle		1,069	6,415	1,069	6,415
Lease - Equipment		9,379	2,000	2,283	-
Loss on Disposal		164	-	164	-
Newsletter		8,276	11,304	8,276	11,304
Office Expenses		3,352	-	-	-
Office Equipment - Small Items		1,510	1,862	1,510	757
Printing, Postage and Stationery		15,053	12,652	9,859	12,427
Recruitment Expenses		4,338	165	1,724	-
Rent and Rates Diocese		63,112	62,564	62,212	62,564
Rent - Wintec		3,517	3,555	3,517	3,555
Repairs and Maintenance		782	2,596	782	2,596
Subscriptions and Memberships		5,480	1,477	1,869	1,477
Security		1,471	1,293	1,471	1,293
Supervision Fees		4,743	3,756	4,743	3,756
Vcommunications		18,093	13,209	10,199	10,643
Training and Development		12,257	13,833	11,757	13,833
Travel Expenses		4,734	-	-	-
Tindall Foundation Grants	9	106,087	47,550	106,087	47,550
Tindall Foundation Projects		13,949	9,776	13,949	9,776
Vehicle		24,664	14,493	11,865	12,591
Wages		653,361	530,850	528,676	511,295
Website		2,799	1,391	2,799	1,391
Depreciation	6	33,419	19,003	17,385	19,003
Scholarships		21,175	20,318	21,175	20,318

The financial statements should be read in conjunction with the notes to the financial statements on pages 24 to 29.



IT Support	-	2,890	-	2,890
Aroha Trust	80	2,608	80	2,608
Relationship Development	1,181	936	1,181	936
Reliance Limited	-	-	-	40,000
Marketing	-	5,207	-	5,207
Cleaning	4,997	4,366	4,997	4,366
Total Expenses	1,214,929	851,386	858,165	840,100
Net Surplus (Deficit)	(10,953)	158,308	2,806	38,369

The financial statements should be read in conjunction with the notes to the financial statements on pages 24 to 29.



THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)

STATEMENT OF MOVEMENTS IN EQUITY
FOR THE YEAR ENDED 31 March 2011

	CONSOLIDATED		TRUST		
	Note	2011 \$	2010 \$	2011 \$	2010 \$
Opening Balance		297,479	139,171	177,540	139,171
Net Surplus (Deficit)		(10,953)	158,308	2,806	38,369
Closing Balance		286,526	297,479	180,346	177,540

The financial statements should be read in conjunction with the notes to the financial statements on pages 24 to 29.



THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)

STATEMENT OF FINANCIAL POSITION
AS AT 31 March 2011

		CONSOLIDATED		TRUST	
	Note	2011 \$	2010 \$	2011 \$	2010 \$
EQUITY		286,526	297,479	180,346	177,540
CURRENT LIABILITIES					
Payables	3	121,270	97,388	63,913	67,263
Current Portion of UDC Finance Loan		8,339			
Income Received in Advance	4	104,763	57,244	104,763	57,244
		234,372	154,632	168,676	124,507
TERM LIABILITIES					
UDC Finance Loan (Less due in 12 months)		24,322			
		24,322	-	-	-
		545,220	452,111	349,022	302,047
Represented by:					
CURRENT ASSETS					
Westpac Cheque Account		32,348	32,799	32,348	32,799
Westpac Cash Management		974	20,190	974	20,190
Westpac Funding Cash		21,794	168,340	21,794	168,340
Westpac Term Investment	5	19,663	19,663	19,663	19,663
Westpac Term Investment - 01		50,000		50,000	
Westpac Term Investment - 02		150,000		150,000	
Westpac - Reliance Account		29,240	122,423	-	-
Accrued Interest		1,612	985	1,612	971
Work in Progress		7,585	1,469	-	-
Interest not due on Hire Purchase		7,263			
Receivables		51,949	28,482	4,275	2,324
		372,428	394,351	280,666	244,287
NON CURRENT ASSETS					
Property, Plant and Equipment	6	172,792	57,760	68,356	57,760
Total Assets		545,220	452,111	349,022	302,047

For and on behalf of the Trustees who authorised the issue of these Financial Statements on the date shown below

El Mataira

Authorised Trustee

Bannister

Authorised Trustee

Date: 14/7/2011

The financial statements should be read in conjunction with the notes to the financial statements on pages 24 to 29.



**THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2011**

1 STATEMENT OF ACCOUNTING POLICIES

Reporting Entity

The Social Service Waikato Trust (the Trust) is a Charitable Trust incorporated under the Charitable Trust Act 1957.

The Financial Statements of the entity are general purpose Financial Statements which have been prepared according to Generally Accepted Accounting Practice.

Measurement Base

The accounting principles recognised as appropriate for the measurement and reporting of financial performance and financial position on a historical cost basis are followed by the Trust.

Specific Accounting Policies

The following specific accounting policies, which materially affect the measurement of financial performance and financial position, have been applied.

Consolidated Financial Statements

The Consolidated Financial Statements comprise The Social Service Waikato Trust and its 100% owned subsidiary Reliance Limited.

Consolidation of Subsidiaries

Subsidiaries are those entities that are controlled by the Trust.

The Consolidated Financial Statements incorporate the Financial Statements of the Trust and its subsidiary, which has been consolidated using the Purchase Method. The results of any subsidiaries that become or cease to be part of the consolidated Group during the year are consolidated from the date that control commenced or until the date that control ceased.

All inter-company transactions, balances and unrealised profits are eliminated on consolidation.

Differential Reporting Exemptions

The Trust qualifies for differential reporting as it is not publicly accountable and is not large as defined in the Framework for Differential Reporting. The Trust has taken advantage of all available differential reporting exemptions.

Accounts Receivable

Accounts Receivable are stated at their estimated realisable value.



**THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2011**

1 STATEMENT OF ACCOUNTING POLICIES (continued)

Property, Plant and Equipment

Property, Plant and Equipment are stated at cost less accumulated depreciation.

When an item of Property, Plant and Equipment is disposed of, any gain or loss is recognised in the Statement of Financial Performance and is calculated as the difference between the sale price and the carrying value of the item.

Depreciation

Depreciation is charged on an appropriate basis so as to write off the costs of the fixed asset to their residual value over their expected economic lives. The rates and basis of Depreciation are as follows:

Office Equipment	11.4%-60% DV
Motor Vehicles	31.2% DV
Fixtures and Fittings	11.4%-20% DV
Intangible Assets	33% SL

Investments

Investments have been recorded at cost.

Inventory

All inventories are valued at the lower of cost and net realisable value. Cost is calculated on a first-in and first-out basis.

Goods and Services Tax

The Financial Statements are prepared on a GST exclusive basis, with the exception of Accounts Receivable and Accounts Payable, which include GST.

Leased Property

The entity leases Property, Plant and Equipment.

Operating lease payments, where the Lessors effectively retain substantially all of the risks and benefits of ownership of the leased items, are recognised in the determination of the operating surplus in equal instalments over the lease term.

Taxation

The Social Service Waikato Trust is exempt from Income Tax under section CW52 of the Income Tax Act (2007).

Changes in Accounting Policies

There have been no changes in accounting policies in the current year.



THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2011

	CONSOLIDATED		TRUST	
2 DONATIONS AND GRANTS	2011	2010	2011	2010
	\$	\$	\$	\$
Tindall Foundation (IT Advisory)	5,000	-	-	-
Lottery Grants Board	28,750	41,750	28,750	28,750
Ministry of Social Development	143,900	164,850	143,900	164,850
Thames Coromandel District Council	21,356	15,655	21,356	15,655
Hauraki District Council	2,618	6,500	2,618	6,500
JR McKenzie Trust	-	3,000	-	3,000
Internal Affairs	500	-	-	-
D V Bryant Trust	30,000	50,000	-	-
Trust Waikato	500,000	525,000	500,000	500,000
WEL Energy Trust	10,000	10,000	10,000	10,000
Community Organisation Grant Scheme (COGS)	13,470	9,375	13,470	9,375
Hamilton City Council	2,300	2,300	2,300	2,300
Community Response Fund	5,000	-	5,000	-
2020 Grant	-	10,000	-	-
Total Donations and Grants	762,894	838,430	727,394	740,430
3 PAYABLES	2011	2010	2011	2010
	\$	\$	\$	\$
GST Payable	15,107	6,185	5,253	3,857
Accounts Payable	64,464	42,408	23,303	27,224
Accrued Wages	20,893	21,591	16,569	14,784
Accrued Holiday Pay	18,806	19,405	16,788	17,598
Accrued Expenses	2,000	7,800	2,000	3,800
Total Payables	121,270	97,388	63,913	67,263
4 INCOME RECEIVED IN ADVANCE	2011	2010	2011	2010
	\$	\$	\$	\$
Ministry of Social Development	95,002	48,900	95,002	48,900
Thames Coromandel District Council	5,379	5,219	5,379	5,219
Community Organisation Grant Scheme (COGS)	-	3,125	-	3,125
Hauraki District Council	4,382	-	4,382	-
Total Income Received in Advance	104,763	57,244	104,763	57,244



THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2011

5 WESTPAC TERM INVESTMENT - 01

In July 2002, the Human Services Training Trust transferred their sole asset of a \$19,663 investment to The Social Service Waikato Trust. This is recorded as the Westpac Term Investment .

It is a requirement of receiving the funds from Human Services Training Trust that the original funds are to be invested. Interest received is to be used for grants to be administered by The Social Service Waikato Trust.

6 PROPERTY, PLANT AND EQUIPMENT

2011 Consolidated & Trust	Cost	Accum Depn	Book Value	Depreciation Expense
Office Equipment	82,196	67,298	14,898	4,489
Motor Vehicles	128,427	64,990	63,437	15,008
Furniture and Fittings	45,022	12,666	32,356	4,668
Technology Hardware	3,341	775	2,566	775
Intangible Assets	68,014	8,479	59,535	8,479
Total	327,000	154,208	172,792	33,419

2010 Consolidated & Trust	Cost	Accum Depn	Book Value	Depreciation Expense
Office Equipment	89,055	71,097	17,958	5,840
Motor Vehicles	67,297	49,981	17,316	7,852
Fixtures and Fittings	30,725	8,239	22,486	5,311
Total	187,077	129,317	57,760	19,003

7 COMMITMENTS

The following amounts have been committed to by the Group and Trust but are not recorded in either the Statement of Financial Position or the Statement of Financial Performance.

	CONSOLIDATED		TRUST	
	2011 \$	2010 \$	2011 \$	2010 \$
Non-Cancellable Operating Lease Commitments				
Current	69,555	74,317	61,216	62,317
Non-current	149,322	147,000	125,000	125,000
Total	218,877	221,317	186,216	187,317



**THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2011**

8 CONTINGENT LIABILITIES

There are no contingent liabilities as at 31 March 2011 (2010 – Nil).

9 TINDALL FOUNDATION GRANTS

During the year the Trust received \$108,304 (2010: \$119,134) from the Tindall Foundation for the purpose of allocating donations to groups, and for projects, in the supporting communities, families and social services programme area.

As at 31 March 2011 the Trust had identified eligible groups and paid out \$106,087 (2010: \$47,550) of these funds. The remainder has been allocated to projects initiated by The Social Service Waikato Trust.

10 EVENTS SUBSEQUENT TO BALANCE DATE

There are no matters or events that have arisen, or been discovered, subsequent to balance date that would require adjustment to, or disclosure in, these Financial Statements.

11 INVESTMENT IN SUBSIDIARY

Name: Reliance Limited

Principal Business Activity: Computer Support

Ownership and Voting Interest:

2011	2010
100%	100%

Reliance Limited was incorporated on 3 June 2009, initially under the name Waikato Community Business Services Limited. It then changed its name on 10 March 2010 to Reliance Limited. On 1 February 2010, the Company acquired the full customer base of Reliance Technologies Limited, and at this point commenced trading, therefore, the results of its operations are included in the Consolidated Statement of Financial Performance as from that date. The results of Reliance Limited's operations contributed a loss of \$13,610 (a profit of \$119,937 in 2010) to the consolidated net surplus for the year. In exchange for the customer database, Reliance Limited agreed to lease the assets of Reliance Technologies Limited for a period of time and continue the employment of at least one staff member of Reliance Technologies Limited.

Reliance Limited was incorporated during the year and therefore had no assets or liabilities when it was established. No consideration has been paid for its 100 shares, and as a result, no investment is recorded in the Trust Financial Statements.



**THE SOCIAL SERVICE WAIKATO TRUST
(Trading as Community Waikato)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 March 2011**

The effect of establishing Reliance Limited can be seen as the difference between the Trust and Consolidated figures disclosed in the Statement of Financial Performance and the Statement of Financial Position.

12 RELATED PARTY TRANSACTIONS

During the 2011 Financial Year, The Social Service Waikato Trust paid expenses on its behalf of Reliance Limited, which were later on-charged. At year end \$2,110 was recorded in receivables in relation to this.



AUDIT REPORT

TO THE TRUSTEES OF THE SOCIAL SERVICE WAIKATO TRUST FOR THE YEAR ENDED 31 MARCH 2011

I have audited the attached financial statements for The Social Service Waikato Trust and group. The financial statements provide information about the past financial performance of The Social Service Waikato Trust and group and its financial position as at 31 March 2011. This information is stated in accordance with the accounting policies set out with these statements.

Trustee's Responsibilities

The Social Service Waikato Trust and group is responsible for the preparation of financial statements which fairly reflects its position as at 31 March 2011 and of the results of its operations for the year ended on that date.

Auditor's responsibilities

It is my responsibility to express an independent opinion for the financial statements presented by the Trustees.

Basis of Opinion

An audit includes examining, on a test basis, evidence relevant to the amounts and disclosures in the financial statements. It also includes assessing:

- The significant estimates and judgement made by Trustees in the preparation of the financial statements; and
- Whether the accounting policies are appropriate to the circumstances, consistently applied and adequately disclosed.

I conducted an audit in accordance with generally accepted auditing standards in New Zealand, except that my work was limited as explained below. I planned and performed my audit so as to obtain all the information and explanations which I considered necessary. I obtained sufficient evidence to give a reasonable assurance that the financial statements are free from material misstatements, whether caused by fraud or error. In forming my opinion, I also evaluated the overall adequacy of the presentation of information in the financial statements.

Other than in my capacity as auditor, I have no relationship with or interests in The Social Services Waikato Trust and group.

In my opinion, the financial statements fairly reflect the results of the activities and the financial position of The Social Service Waikato Trust and group as at 31 March 2011

My audit report was completed on 8 July 2011 and my unqualified opinion is expressed as at that date.



Graham Haines CA, ACCM, DipMgtSt
Haines and Associates
Hamilton, New Zealand

Community Waikato would like to thank our funders whose ongoing support allows us to continue working in our communities.



Trust Waikato
Ministry of Social Development
The Tindall Foundation
Lottery Grants Board
Thames/Coromandel District Council
Hauraki District Council
Department of Internal Affairs- Community Organisation Grant
Hamilton City Council- Community Wellbeing Grant
Wel Energy Trust



COMMUNITY WAIKATO

"Supporting strong communities"

Hei tautoko kia tuu pakari ai ngaa haapori

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