

KUMARA VINE

VOL. 66, SEPTEMBER 2019



COMMUNITY
WAIKATO

"Thriving Communities"

Hapori Mauriora



Nau mai haere mai... we hope to see you soon at our sector conference

Strengthening through stories

13-14 November, Distinction Hotel, Hamilton

- **Connect with like-minded people**
- **Be inspired**
- **Have fun**
- **Bring your energy and topics you would like to discuss to the Open Space sessions**
- **Take away practical ideas and have the confidence to put them into practice**
- **Learn how to craft & tell your own organisational story**

Community Waikato have pulled together an awesome line up of speakers for this year's conference around the theme 'Strengthening through stories'. Register soon to connect with like-minded people and organisations and engage with others on similar journeys.

Conference speakers and workshop presenters will discuss:

- Why we should tell our stories
- How we can tell our stories
- Who we can tell our stories to
- What stories we tell

Strengthening through stories will provide opportunities to share tools and experiences around a range of ways to strengthen our organisations by examining what has worked and what hasn't. The focus being on real experiences rather than just theory or ideas on their own. Participants will leave the conference with practical examples and the confidence to take action.

This conference is for people working in the Community and Social Service Sector, and in Māori Development.

www.communitywaikato.org.nz/conference2019

Thank you to our
conference sponsors
and funders





CE UPDATE



What I love about our conference theme this year, is how relevant it is to so much of what we do in the For Purpose sector.

Stories enable us to connect to our audience, whether that is our service users, our funders, our stakeholders or our team. They can serve to inspire, influence and drive change. And stories are relevant in so many different contexts. For example, our advisor tip in this Kumara Vine is all around making the most of your AGMs. These meetings are most often a reflective occasion, summarising the highs and lows of the previous year. In my observation, they are held mostly because they are a mandated requirement according to a Trust Deed or Constitution. And here we have an opportunity: To totally recreate the experience of our AGM. We can take recordings of our engagements, services, events and activities through the year, captured in a moving visual of the last 12 months. We can create a photo montage of the 12 months, presented in a flip chart, a calendar or an infographic, or we can capture the journey in a piece of art. With stories, the opportunities are endless. So I would encourage you to read this edition, sign up to attend our conference and join us on the 13th and 14th of November with an open mind and heart and be ready to learn and ready to share.

Holly Snape



**Jason Nguyen
Administrator**

Jason has actively volunteered in different community organisations since his family moved to New Zealand in early 2011. Through these voluntary activities he realises the vital role of community sector in enhancing society and the environment we live in. By working as the administrator, and with the potential for career development at Community Waikato, he can contribute to the organisation as well as the wider community.

Jason had the opportunities to work in retail and tertiary education sectors in New Zealand. He has developed skills in customer service, administrative and marketing to suit the unique Kiwi culture. He has recently completed an accounting programme at Waikato University. He aims to develop the accountancy skills to support community organisations later in his career.

Aside from work, Jason passionately practices Japanese martial art Kendo with his son David.

FUNDING ROUND



LEN REYNOLDS TRUST

The Len Reynolds Trust Social Wellbeing Funding Round

Opens 9:00 am 16 September 2019, closes 5:00 pm 25 October 2019

The purpose of this fund is to:

- (a) Increase social connectedness. Voter turnout shows how connected and invested we are in the issues facing our country – turnout is low with under half of enrolled electors voting. People need to be encouraged to increase links between different community groups.
- (b) The issues around affordability, availability and quality of housing need to be addressed.
- (c) Everyone deserves equal access to healthcare services. There are fewer doctors per head in rural areas with 40% of rural GPs nearing retirement. Better networks should be created between health facilities and the wider public sector.
- d) Health services need to be equipped and carers need to be acknowledged and developed to meet increasing demand from our ageing population.

You are invited to the Inaugural New Zealand

COMMUNITY TRANSPORT SYMPOSIUM

Tuesday 12 November 2019

Distinction Hotel and Conference Centre, 100 Garnett Ave, Te Rapa, Hamilton

12.30pm to 5.00pm (light lunch provided)

This symposium will bring together people interested in community transport in New Zealand to share our stories and discuss what a 'united voice' for community transport in New Zealand might look like. Hear from Community transport providers; Chief Executive of the United Kingdom Community Transport Association (via a recorded interview); Local and regional council staff; District Health Board representatives; and Associate Minister for Transport and Health – Julie Anne Genter.

This symposium is for everyone involved in community transport: volunteers; local community provider groups; council; social and health agency representatives; and anyone interested in community transport

Attendance is free. Register your attendance to cwinfo@communitywaikato.org.nz or phone 07-8381583



TO AGM OR NOT TO AGM?

Karen Stockmann
Community Advisor

Dread it or revel in it, AGM season is upon us again. It is often assumed that community organisations will hold an annual general meeting (AGM) and that the reasons for doing so are widely understood. Many organisations don't hold an AGM and many more will hold one simply because they always have. So what's the deal?

The two most common legal structures for organisations in the community sector are incorporated societies and charitable trusts.

It is a legal requirement for incorporated societies to hold an annual general meeting for its membership, and the guidelines for how this should happen are outlined in their constitution.

While Charitable Trusts do not have a legal obligation to hold an AGM, many will commit to this practice in their trust deed which may or may not outline the process to be followed.

Whether or not your organisation is legally required by its founding document (Deed or Constitution) to hold an AGM there are many reasons why holding one might be a good idea.

Engage

An AGM provides an opportunity for key stakeholders to connect with and relate to the people who are actively involved in the organisation. It is an opportunity to build relationships and network at both a governance and operational level. New team members can be introduced to stakeholders and the community. If the organisation has members, the AGM provides an opportunity for them to have a say in the running of the organisation. This could include; election of the trustees or committee members, adoption of the annual accounts and the annual report, appointment of auditors or changes to the Deed or Constitution.

Be Accountable

The AGM provides a mechanism for the organisation to be accountable to its moral owners and the community in which it operates for the resources invested and the impacts of its activities.

Acknowledge and Celebrate

An AGM provides a public space in which the achievements, successes and learnings of the organisation can be shared, acknowledged and celebrated. It is an excellent place to showcase the unique qualities of the organisation, share stories and inspire others. It is an opportunity for the organisation to thank those whose hard work contributes to its overall performance.

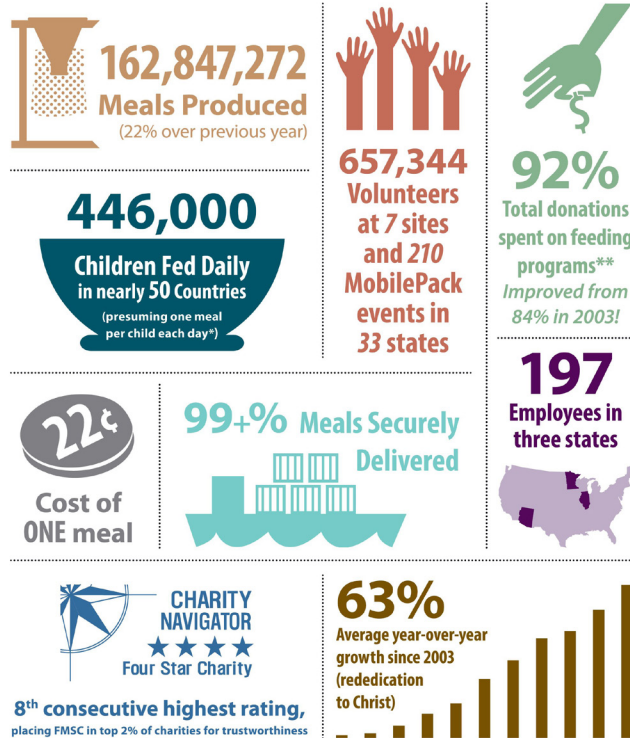
Stocktake and update

In the lead up to the AGM, an organisation can take time to review and reflect on the effectiveness of its systems and structures. It may determine that changes are needed and these changes could include alterations to the Constitution or Deed to enable smoother management of the organisation. For example, amending the founding document to allow for electronic decision making or allowing for advertisement of the AGM via mechanisms such as social media or email notifications. Changes can be, ratified at the AGM if required and, shared with stakeholders.

Institutional Knowledge

Preparation for an AGM requires the leaders of the organisation to reflect on the previous 12 months and identify key milestones, accomplishments and significant events during that time. This information is summarised in an annual report which is presented at the AGM. The annual report can be used to support other activities of the organisation such as funding applications, marketing and promotion. The annual report is also a useful source of information for the induction of new trustees, committee members, staff and volunteers.

Be creative when forming your annual report. Make the information you want to share interesting and accessible, you may want consider using infographics and pictures or video to share the stories of the organisations work.



*Our distribution partners determine their own feeding schedules and servings.
**On the recommendation of our auditors, this ratio includes the value of volunteer labor.

Traditionally the AGM has been seen as informative, a place to reflect back what has happened over the past 12 months, but perhaps it could be more. Maybe it could be a way to gain input and perspectives to help shape the future of the organisation? A place to test thinking and garner support or explore alternatives?

Whatever your intention, make your AGM memorable. Consider inviting a guest speaker to share different experiences and knowledge and stimulate discussion. Remember the importance of hospitality and use this opportunity to strengthen relationships.

Strengthening

through

stories

Day 1: Wednesday 13 November 2019

8.00 - 9.00	Registrations Welcoming committee	Community Waikato team and Board
9.00 - 10.00	Whakatau Entertainment Welcome Introductions & housekeeping	Taki and Ratau Turner Lenadeen Simpson Holly Snape
10.00 - 10.35	Community Waikato Brand story Rapid Storytelling event - What's your story?	Kim Cable Curative team - Eddy Royal and Red Nicholson
10.35 - 10.50	Morning tea	
10.50 - 11.30	Keynote speaker Striving to become redundant: How the community sector can honour Te Tiriti o Waitangi The colonial state of New Zealand has been built upon a foundation of economic inequality, quite literally constructed on lands and resources stolen from tangata whenua in direct breach of Te Tiriti o Waitangi. Moreover, government policy over the past three decades has resulted in an unprecedented concentration of wealth in the hands of the few, impacting particularly harshly on those already rendered vulnerable by colonisation.	Ani Mikaere
11.35 - 12.15	Workshops (choose 1 to attend)	
	Workshop 1: Story driven culture change <ul style="list-style-type: none"> • How culture really works – the 'iceberg principle • Changing negative culture metaphors • Moving from mandate to mission based leadership • The story-driven culture process • Why stories are so powerful • Uncovering the hidden gold in your business • How to address anti-stories • Using success stories to embed change 	Steve Ballantyne Story IQ
	Workshop 2: Navigation, Exploration, Discovery This workshop will have a specific focus on the navigation stories from a Pacific Island perspective, and how this initial journey can lead on to opportunities of exploration and discovery.	Julius Daniel Mata
	Workshop 3: Journeying through life Digital storytelling is a progressive methodology that makes meaning by putting the person in the driver seat of the storytelling process. Since 2009 Interactionz has partnered with Digital Storytelling Aotearoa to explore personal and organisational transformation through digital storytelling.	Var Crompton Elaine Bliss Janelle Fisher Interactionz
	Workshop 4: Turner Whānau Papakāinga – 25 years of realising Māori potential It all started with a whānau plan through Whānau Ora With the support of the Māori Housing Network led by Te Puni Kōkiri the Turner whānau now have a place to call home with the completion of an 8-bedroom papakāinga in Ngaruwāhia.	Miriama Tilly Turner

	<p>Workshop 5: Nāu te rourou, nāku te rourou, ka ora ai te iwi</p> <p>The Graeme Dingle Foundation want Aotearoa to be the best place in the world to be young. We want to help our tamariki and rangatahi understand that what they have inside is greater than any obstacle.</p>	Michelle Daly Michaela Latimer
12.15 pm - 1.15	Lunch	
1.15 pm - 1.55 pm	Workshops (choose 1 to attend)	
	<p>Workshop 1: Unleashing Māori Ambition</p> <p>The aim of Puna Waiora is to unleash and empower Māori ambition for high achievement and success. Our kaupapa Māori support system was launched with a vision to flood the health sector with Māori professionals.</p>	Tamati Peni Puna Waiora
	<p>Workshop 2: Stories of community governance</p> <p>We are all familiar with Drucker's quote, "culture eats strategy for breakfast every day", yet most governance advice is about how we do strategy well. However, in this workshop we will gather and discuss stories about governance in our sector. Stories can tell us much about the culture of our boards.</p>	Dr Bev Gatenby
	<p>Workshop 3: Multi-disciplinary approach to vulnerable older people</p> <p>This presentation details a success story involving how health, NGO's and business have worked together to improve the lives for older vulnerable people.</p>	Brent Nielsen Age Concern Hamilton
	<p>Workshop 4: Mārama Hinātore: A glimmer of hope</p> <p>Mārama Hinātore is a partnership between three organisations providing family support social services to the Matamata-Piako district. The compelling motivation for this relationship is our shared vision of a future where every child born in Matamata-Piako has the same start as every other child when they begin school.</p>	Jo McIntosh Josie Rapana Julie Addenbrooke-Moss Karen Stockmann Mārama Hinātore
	<p>Workshop 5: Oranga Marae - The Marae Development Plan</p> <p>At the centre of marae development are the dreams and aspirations of whānau, hapū and iwi. In 2018 Te Tari Taiwhenua (Internal Affairs) & Te Puni Kōkiri partnered together to create a joint fund to support whānau, hapū and iwi to work together in defining, planning and achieving their dreams and aspirations for the cultural and physical development of their marae.</p>	Mary Wilson David Paitai DIA
2.05 pm - 2.40	<p>Keynote speakers</p> <p>Learnings from 'Stop the Bus'</p> <p>The Stop the Bus project seeks to address child abuse and influence people to be a part of the solution. The barrier to influence is that this is not a topic that people freely want to engage in. We thought we could achieve a powerful and real influence by including stakeholders in the storytelling process. We hoped that this would lead to more authentic engagement and that people would become invested as they too feel a part of the initiative, its creation and journey to success. It is easy to fall into the trap of communicating only to those who are already engaged. Unfortunately, this does not help if we are trying to influence others outside that circle. How then, can we bring people closer, so they can see? We will share our direct experience and learnings from Stop the Bus as well as special behind-the-scenes footage of what authentic storytelling looked like for us.</p>	Chris and Erinna Lane Stop the Bus
2.40 - 2.55	Afternoon tea	
2.55 - 4.30	Open Space	Karen Stockmann Community Waikato
4.30 - 4.45	What's your story? Rapid Storytelling Event update	Curative
4.45 - 5.00	Summary of Day 1	Community Waikato team
5.00 - 6.30	Cocktails	
6:30 pm	Dinner and Entertainment	

Day 2: Thursday 14 November 2019

8.30 - 9.00	Reflections	Community Waikato team
9.00 - 9.40	Keynote speaker Relationships are the real currency Relationships are at the heart of everything we do. They are the foundation of whether we succeed or fail. The nurturing of relationships more often than not is the last thing we focus on - be it in business or otherwise. Concentrate on the soft infrastructure and the bricks and mortar will follow.	Henare O'Keefe
9.40 am - 10.20	Workshops (choose 1 to attend)	
	Workshop 1: Stories from home Housing is a fundamental human right. This workshop will investigate the use of story telling to capture the power of a home and its impact on not just family wellbeing but the community in which they live.	Nic Greene Tracey Cameron
	Workshop 2: A handful of ways to facilitate authentic storytelling Social media is a very powerful platform for telling our stories. But it also puts huge pressure on many of us (and our organisations), to present an 'awesome' self to the world. We certainly cannot show who we really are or put our true selves out there. We land up wearing masks, which serve to disengage others from us. Together we'll look at how authenticity is a powerful antidote to this.	Ruth Osborne
	Workshop 3: Harnessing the power of stories for social change To begin, we will briefly discuss the power of a single story to challenge people's thinking, the need for new ways of talking about complex issues, and the power of stories in being a change agent to facilitate new ways of thinking and talking about such issues. Following this we will workshop ways you can harness your stories and knowledge of your community group write policies, communicate with local councils and/or DHB's, and contribute to national-level change.	Dr Rebekah Graham
	Workshop 4: What can happen when hope walks into the room This presentation will tell the story of the innovative, social impact start-up called 'RAW' (Reclaim Another Woman) and its quest to break the ever-growing intergenerational cycle of recidivist offending, educational underachievement, persistent poverty and violence for a group of New Zealand women aged 18 – 50.	Annah Stretton
	Workshop 5: Iti te kupu, nui te whakaaro: Behind small words sits a whole depth of thought and meaning Strategic Planning for marae, different or the same? Distilling a vision statement for marae can be as much about where we've come from as where we are going. Packing as much into a statement as possible, that's the same. Using as few words as possible, yep that's the same as well, making it relevant for your target audience, ditto. And yes the vision statement should stir the emotions, inspire and motivate a change in behaviour and be the navigational star that served the ancestors for thousands of years. So what is different? This workshop looks at where the touch points for finding that vision statement might be?	Gary Thompson Community Waikato
10.20 - 10.35	Morning Tea	
10.35 - 11.15	Workshops (choose 1 to attend)	
	Workshop 1: Courageous Conversations - Breaking the silence that protects leaders who are domestic violence abusers Even though there is information out there about domestic violence, there remains a code of silence that protects leaders who are abusers. This presentation explores themes from quarterly community conversations hosted by Te Whariki Manawahine O Hauraki, focusing on Leadership and Breaking the Silence around Domestic Violence.	Tania Weidenbohm Tania Wihongi Denise Messiter Hauraki Refuge
	Workshop 2: How to replace your Strategic Plans with Strategic stories Many big corporates long ago abandoned traditional company-wide strategic plans and have started using more creative techniques to better effect. This is an even better approach for your average community organisation. Uncovering and carefully using the right strategic stories can be more effective than your usual strategic plan (and much more fun).	Garth Nowland-Foreman
	Workshop 3: Community Wellbeing - roles of local Government This presentation tells the story of the Hamilton Halo project in bringing back Tui to the City. It is a story of collaboration, of science, planning and politics. It is a story of cities and biodiversity. Improving the environmental health of our city and wider region is important to me, it is important to the community. It is also a vital part of sustainability.	Paula Southgate

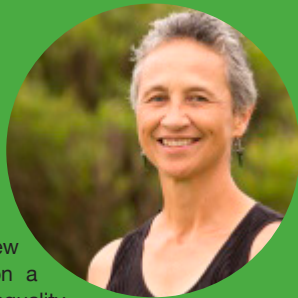
	<p>Workshop 4: Staying true to your colours: a case study examining the self-discovery of Kaupapa</p> <p>In 2015, True Colours Children Health Trust formed a partnership with strategic marketing consultancy HGB and started a journey of self-discovery to gain clarity around their purpose, values and messaging.</p>	Cynthia Ward Jacqui Gage-Brown
	<p>Workshop 5: Creating community resilience through emergency preparedness</p> <p>The New Zealand Red Cross has the mission to improve the lives of vulnerable people by mobilizing the power of humanity and enhancing community resilience.</p>	Monica Hill
	<p>Workshop 6: Ko Te Mana Marae - Holistic Funding towards Holistic Outcomes</p> <p>This workshop aims to increase the narrative available of the opportunities that lie within holistic funding. Holistic funding provides opportunities to bring mana to the dreams and aspirations that can be realised within a marae. The workshop will provide an opportunity for open discussion on strategies and models of funding that are marae-centric.</p>	Glenda Taithua and Heremaia Samson
11.15 - 11.55	<p>Keynote speaker</p> <p>Retelling stories</p> <p>At the heart of retelling stories, is the idea of valuing all perspectives, all voices and all people because each of us see life from a unique standpoint and each of us add to the beauty and intricacy of the pou or more so, life. In this sense, no story is more valuable than the other and all must be told if we ever hope to see the human experience in its full magnificence. In this talk, we will use indigenous story telling techniques to learn how to value our position and story in life, discuss the identity of the inner-child, consider the importance of having a unique voice and look at practical ways to use stories to strengthen community.</p>	Michael Moore Creative Waikato
11.55 pm - 1.00	Lunch	
1.00 - 1.40	Workshops (choose 1 to attend)	
	<p>Workshop 1: SEEC to regenerate our future</p> <p>NZ has the 3rd fastest growing economy yet the 2nd worst social statistics. How can business skills and resources assist communities to change these appalling statistics?</p>	Adrienne and Gary Dalton
	<p>Workshop 2: Accelerating collaboration and effective partnerships</p> <p>Are you thinking about collaboration but not sure where to start? Or wanting to improve partnerships you already have? Perhaps you have ideas but aren't sure how to get them off the ground? Then come along to this action-packed workshop to help you develop and grow your relationships with other organisations.</p>	Jo Wrigley Anna Casey-Cox Camilla Carty-Melis
	<p>Workshop 3: Staying motivated through storytelling</p> <p>Storytelling inspires others who struggle with similar issues. Sharing of experience gives people the knowledge that they are not alone. Finding ways to stay nourished when you face challenges / obstacles that can deplete your energy. Core beliefs that keep you in a job that isn't always easy. From our struggles comes the most significant growth</p>	Marion Baird William Morris
	<p>Workshop 4: Prioritising the relationships that count</p> <p>Identifying external stakeholders is one thing. Knowing how to prioritise and leverage these relationships is another. What if you could shrink your list of 100 stakeholders down to 5 and get better results from narrowing your focus? Well, you can.</p>	Amanda Hema
	<p>Workshop 5: Yes we can!</p> <p>In our work as social workers, counsellors, facilitators and support workers we are effectively agents of change. How change is instigated and supported varies considerably but at Waihi Community Resource Centre we are strong advocates for strength-based practice. We see this as a positive, can do approach which encourages people to look at the stories of their lives and to search, even when in the depths of despair and completely overwhelmed by problems, for those occasions when something actually did go well.</p>	Jan Smeaton
1.40 - 3.00	Open Space	Karen Stockmann
3.00 - 3.15	Afternoon tea	
3.15 - 4.00	Rapid Storytelling event - What's your story? Participants in the 'What's your story' event will present back to us their stories they developed over the 2 days of conference	Curative team and participants
4.00 - 4.15	Summary and Feedback	All
4:15 - 4.30	Poroporoaki	Taki Turner



KEYNOTE SPEAKERS AT OUR STRENGTHENING THROUGH STORIES CONFERENCE

Ani Mikaere

Striving to become redundant: How the community sector can honour Te Tiriti o Waitangi



The colonial state of New Zealand has been built upon a foundation of economic inequality, quite literally constructed on lands and resources stolen from tangata whenua in direct breach of Te Tiriti o Waitangi. Moreover, government policy over the past three decades has resulted in an unprecedented concentration of wealth in the hands of the few, impacting particularly harshly on those already rendered vulnerable by colonisation.

This presentation explores the consequences of this history for community groups who seek to work with tangata whenua in a way that honours Te Tiriti o Waitangi. It suggests that the work of community groups will be done when political power is returned to tangata whenua, rendering support from external agencies unnecessary—in other words, that a commitment to Te Tiriti requires those within the community sector to work towards their own redundancy.

Henare O’Keefe

Relationships are the real currency



Relationships are at the heart of everything we do. They are the foundation of whether we succeed or fail. The nurturing of relationships more often than not is the last thing we focus on – be it in business or otherwise. Concentrate on the soft infrastructure and the bricks and mortar will follow.

Michael Moore

Retelling stories



In front of me stands a tall Māori pou, a grand carving rooted in the earth and reaching towards the sky. I am told that it holds all the secrets of life. As I view each intricately carved section new layers of what it means to be human are revealed. From the moment I see the first design, my wisdom and knowledge expand and I am infinitely changed. I attempt to move, to examine the other sides of the pou, to climb higher and see what’s above, to kneel down and read what is written upon the roots where the pou digs into the earth but I cannot move, my feet are stuck and my body is stiff, my gaze fixated on a single section of the pou, a single part of the meaning of life, soon this becomes all the truth I know.

At the heart of retelling stories, is the idea of valuing all perspectives, all voices and all people because each of us see life from a unique standpoint and each of us add to the beauty and intricacy of the pou or more so, life. In this sense, no story is more valuable than the other and all must be told if we ever hope to see the human experience in it’s full magnificence. In this talk, we will use indigenous story telling techniques to learn how to value our position and story in life, discuss the identity of the inner-child, consider the importance of having a unique voice and look at practical ways to use stories to strengthen community.

Erinna and Chris Lane from Stop the Bus

Interactive storytelling - learnings from Stop the Bus



The Stop the Bus project seeks to address child abuse and influence people to be a part of the solution. The barrier to influence is that this is not a topic that people freely want to engage in. We thought we could achieve a powerful and real influence by including stakeholders in the storytelling process. We hoped that this would lead to more authentic engagement and that people would become invested as they too feel a part of the initiative, its creation and journey to success. It is easy to fall into the trap of communicating only to those who are already engaged. Unfortunately, this does not help if we are trying to influence others outside that circle. How then, can we bring people closer, so they can see? We will share our direct experience and learnings from Stop the Bus as well as special behind-the-scenes footage of what authentic storytelling looked like for us.



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